



Massachusetts Libraries

BOARD OF LIBRARY COMMISSIONERS

# Massachusetts Library Data

## Automated Resource Sharing Networks Report

FY2016 (July 1, 2015- June 30, 2016)

Distributed: December, 2017

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## Introduction

The Automated Resource Sharing Networks Report, FY2016 displays data submitted by nine automated resource sharing networks serving libraries in Massachusetts.

With this report we present data about the automated resource sharing networks in one consistent format. Please note that some of the data reflects activity during fiscal year 2016 (July 1, 2015-June 30, 2016) while other data is reported as a snapshot as of June 30, 2016.

We assess annually the usefulness of the data presented here, we will consider adding or deleting data elements based on feedback from the networks, the Board, and the library community.

We welcome your comments.

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Massachusetts Library Data: Automated Resource Sharing Networks Report FY2016 (July 1, 2015 - June 30, 2016)

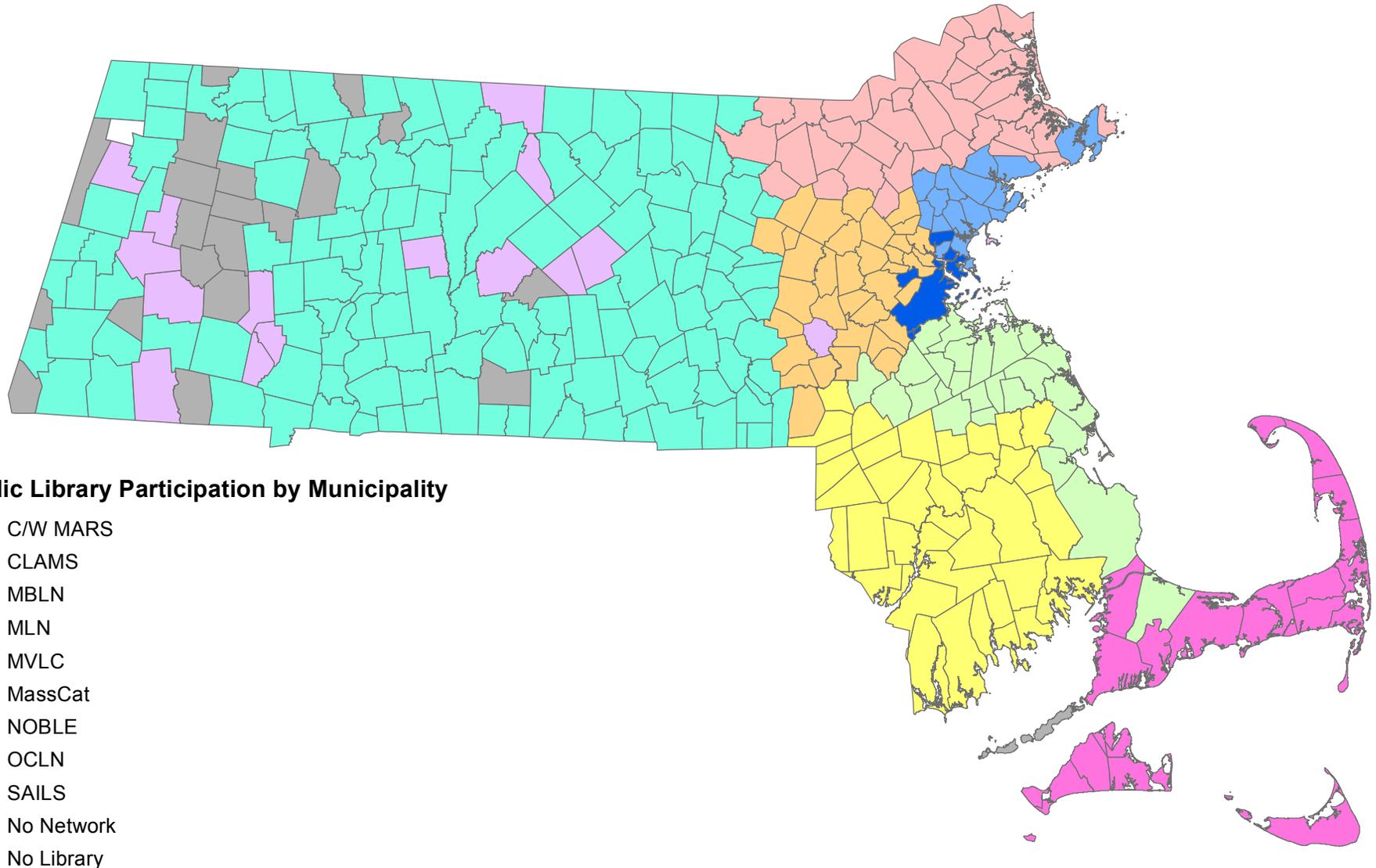
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# Automated Resource Sharing Networks Report FY2016 (July 1, 2015 - June 30, 2016)

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# Massachusetts Board of Library Commissioners Public Library Participation in Automated Resource Sharing Networks



as of June 30,2016

# NETWORK ADDRESS LIST AS OF JUNE 30, 2016

## **Cape Libraries Automated Materials Sharing, Inc. (CLAMS)**

Gayle Simundza, Administrator  
270 Communication Way, Unit 4E/4F, Hyannis, MA 02601  
Phone: (508) 790-4399 Fax: (508) 771-4533  
FY16 President: Kathleen Mahoney, Mashpee Public Library  
Vendor Info: Innovative Interfaces, Sierra 2.3

## **Merrimack Valley Library Consortium (MVLC)**

Eric Graham, Executive Director  
4 High Street, Suite 175, North Andover, MA 01845  
Phone: (978) 557-1050 Fax: (978) 557-8101  
FY16 President: Diane Giarrusso, Tewksbury Public Library  
Vendor Info: Evergreen 2.9.0

## **C/W MARS, Inc.**

Tim Spindler, Administrator  
67 Millbrook Street, Suite 201, Worcester, MA 01606  
Phone: (508) 755-3323 Fax: (508) 755-3721  
FY16 President: Karen Demers, Wilbraham Public Library  
Vendor Info: Equinox, Evergreen 2.10.7

## **North of Boston Library Exchange (NOBLE)**

Ronald Gagnon, Executive Director  
26 Cherry Hill Drive, Danvers, MA 01923  
Phone: (978) 777-8844 Fax: (978) 750-8472  
FY16 President: Alan Thibeault, Peabody Institute Library, Danvers  
Vendor Info: Evergreen 2.9

## **Fenway Libraries Online (FLO)**

Walter Stine, Administrator  
550 Huntington Avenue, Boston, MA 02115  
Phone: (617) 442-2384  
FY16 President:  
Richard Kaplan, MCPHS University, Henrietta DeBenedictis Library  
Vendor Info: Ex Libris, Voyager 9.1.1

## **Old Colony Library Network (OCLN)**

David Slater, Administrator  
220 Forbes Road, Suite 401, Braintree, MA 02184  
Phone: (781) 794-2513 Fax: (781) 794-2517  
FY16 President: Mark Lague, Canton Public Library  
Vendor Info: SirsiDynix, Unicorn Symphony 3.5

## **Metro-Boston Library Network (MBLN)**

Anna Fahey-Flynn, Administrator  
Boston Public Library  
700 Boylston Street, Boston, MA 02116  
Phone: (617) 859-2385 Fax: (617) 236-4306  
FY16 President: Not Applicable  
Vendor Info: Innovative Interfaces, Inc., Polaris 5.2.199

## **SAILS, Inc.**

Deborah Conrad, Administrator  
10 Riverside Drive, Suite 102, Lakeville, MA 02347  
Phone: (508) 946-8600 Fax: (508) 946-8605  
FY16 President:  
Melissa Campbell, Plainville Public Library  
Vendor Info: Sirsi-Dynix, Symphony, 3.5.0.0

## **Minuteman Library Network (MLN)**

Susan McAlister, Administrator  
10 Strathmore Road, Natick, MA 01760  
Phone: (508) 655-8008 Fax: (508) 655-1507  
FY16 President: Edward Burke, Dean College, E. Ross Anderson Library  
Vendor Info: Innovative Interfaces, Sierra Library Services Platform 2.2.0\_6

# NETWORK MEMBERSHIP AS OF JUNE 30, 2016

| NETWORK         | Members/ Sites |         |          |         |           | Membership Type |         |           |
|-----------------|----------------|---------|----------|---------|-----------|-----------------|---------|-----------|
|                 | Public         | School  | Academic | Special | Total     | Full            | Mininet | Associate |
| <b>CLAMS</b>    | 33 / 37        | 0 / 0   | 1 / 1    | 1 / 0   | 35 / 38   | 35              | 0       | 0         |
| <b>C/W MARS</b> | 139 / 163      | 0 / 0   | 10 / 11  | 1 / 1   | 150 / 175 | 57              | 93      | 0         |
| <b>FLO</b>      | 0 / 0          | 0 / 0   | 9 / 13   | 1 / 2   | 10 / 15   | 10              | 0       | 0         |
| <b>MBLN</b>     | 3 / 28         | 2 / 23  | 2 / 2    | 1 / 1   | 8 / 54    | 8               | 0       | 0         |
| <b>MLN</b>      | 36 / 54        | 0 / 0   | 7 / 8    | 0 / 0   | 43 / 62   | 43              | 0       | 0         |
| <b>MVLC</b>     | 36 / 39        | 0 / 0   | 0 / 0    | 0 / 0   | 36 / 39   | 36              | 0       | 0         |
| <b>NOBLE</b>    | 17 / 22        | 1 / 1   | 9 / 12   | 1 / 1   | 28 / 36   | 26              | 0       | 2         |
| <b>OCLN</b>     | 26 / 35        | 0 / 0   | 3 / 5    | 0 / 0   | 29 / 40   | 29              | 0       | 0         |
| <b>SAILS</b>    | 38 / 47        | 21 / 21 | 2 / 5    | 1 / 1   | 62 / 74   | 62              | 0       | 0         |
| <b>TOTAL</b>    | 328 / 425      | 24 / 45 | 43 / 57  | 6 / 6   | 401 / 533 | 306             | 93      | 2         |

# TOTAL OPERATING INCOME FOR FY2016

| NETWORK      | Member Fees         |                  | MBLC Funds       |                  |                  |                    | Other Sources      | Total Operating Income |
|--------------|---------------------|------------------|------------------|------------------|------------------|--------------------|--------------------|------------------------|
|              | Basic Fees          | Elective Fees †  | Telecomm *       | Resource Sharing | Small Libs/Nets§ | Total MBLC Funds   |                    |                        |
| CLAMS        | \$744,856           | \$65,868         | \$25,906         | \$58,342         | \$18,100         | \$102,348          | \$13,409           | \$926,481              |
| C/W MARS     | \$2,241,915         | \$24,024         | \$125,177        | \$167,636        | \$197,219        | \$490,032          | \$36,225           | \$2,792,196            |
| FLO          | \$470,067           | \$12,400         | \$5,100          | \$56,889         |                  | \$61,989           | \$96,273           | \$640,729              |
| MBLN         | \$690,763           | \$345            | \$59,623         | \$125,825        |                  | \$185,448          | \$886,515          | \$1,763,071            |
| MLN          | \$2,311,021         | \$3,344          | \$44,239         | \$146,239        | \$8,500          | \$198,978          | \$7,517            | \$2,520,860            |
| MVLC         | \$1,272,882         | \$24,450         | \$27,500         | \$79,494         | \$36,250         | \$143,244          | \$170,497          | \$1,611,073            |
| NOBLE        | \$1,269,303         | \$133,257        | \$26,118         | \$112,941        |                  | \$139,059          | \$15,018           | \$1,556,637            |
| OCLN         | \$873,344           | \$0              | \$28,802         | \$73,469         | \$2,550          | \$104,821          | \$7,574            | \$985,739              |
| SAILS        | \$858,801           | \$137,198        | \$16,887         | \$82,855         | \$18,500         | \$118,242          | \$118              | \$1,114,359            |
| <b>TOTAL</b> | <b>\$10,732,952</b> | <b>\$400,886</b> | <b>\$359,352</b> | <b>\$903,690</b> | <b>\$281,119</b> | <b>\$1,544,161</b> | <b>\$1,233,146</b> | <b>\$13,911,145</b>    |

\*The Massachusetts Library System received \$13,581 to support telecomm for non-network libraries, for a program total of \$372,933

§ The Massachusetts Library System received \$6,750 from Account 7000-9506 for a total Small Libraries in Networks amount of \$287,869.

†NOBLE Elective Fees includes \$42,803 for additional shared OverDrive contributions.

## ERATE FUNDING FOR FY2016

| NETWORK      | Erate Funding | Erate Discount % |
|--------------|---------------|------------------|
| CLAMS        | \$ 9,343      | 54%              |
| C/W MARS     | \$ -          | #N/A             |
| FLO          | #N/A          | #N/A             |
| MBLN         | \$ 86,400     | 80%              |
| MLN          | \$ -          | #N/A             |
| MVLC         | \$ 21,752     | 44%              |
| NOBLE        | \$ -          | #N/A             |
| OCLN         | \$ -          | #N/A             |
| SAILS        | \$ 7,347      | 46%              |
| <b>TOTAL</b> | \$ 115,499    |                  |

\*As reported on FY2016 Telecommunications Expenditure Summary Report. Total E-Rate funds actually received during the fiscal year may not agree with the E-Rate Funding Commitment for that year. Discount percentages from Schools and Libraries Division

# TOTAL OPERATING EXPENDITURES FOR FY2016

| NETWORK         | Staff       | Admin. Support | Telecomm* | ILS Hardware/ Software Maint. | Telecomm. Hardware/ Software Maint. | Database Licensing | Shared eBook/ Audiobook | Bibliographic Services | Other Operating | Total Operating |
|-----------------|-------------|----------------|-----------|-------------------------------|-------------------------------------|--------------------|-------------------------|------------------------|-----------------|-----------------|
| <b>CLAMS</b>    | \$471,072   | \$82,841       | \$45,926  | \$80,976                      | \$32,721                            | \$61,630           | \$125,946               | \$24,916               | \$102,907       | \$1,028,935     |
| <b>C/W MARS</b> | \$1,532,191 | \$221,486      | \$228,746 | \$106,957                     | \$15,160                            | \$53,112           | \$466,403               | \$103,207              | \$97,330        | \$2,824,592     |
| <b>FLO</b>      | \$297,034   | \$114,062      | \$6,000   | \$53,458                      | \$3,857                             | \$1,500            | \$31,440                | \$7,867                | \$48,851        | \$564,069       |
| <b>MBLN</b>     | \$403,066   | \$29,483       | \$166,733 | \$263,264                     | \$883,664                           | \$0                | \$0                     | \$21,656               | \$69,339        | \$1,837,205     |
| <b>MLN</b>      | \$1,173,953 | \$170,885      | \$70,037  | \$231,761                     | \$25,816                            | \$60,696           | \$472,866               | \$127,016              | \$215,199       | \$2,548,229     |
| <b>MVLC</b>     | \$845,635   | \$134,213      | \$43,335  | \$49,548                      | \$86,515                            | \$52,175           | \$91,215                | \$66,164               | \$57,026        | \$1,425,826     |
| <b>NOBLE</b>    | \$910,397   | \$178,347      | \$40,349  | \$52,101                      | \$21,556                            | \$150,624          | \$139,803               | \$50,532               | \$90,883        | \$1,634,592     |
| <b>OCLN</b>     | \$556,567   | \$120,134      | \$50,861  | \$113,456                     | \$50,885                            | \$162,397          | \$117,004               | \$58,081               | \$32,869        | \$1,262,254     |
| <b>SAILS</b>    | \$508,129   | \$84,178       | \$33,513  | \$189,199                     | \$9,046                             | \$29,377           | \$124,556               | \$48,784               | \$28,540        | \$1,055,322     |
| <b>TOTAL</b>    | \$6,698,044 | \$1,135,629    | \$685,500 | \$1,140,720                   | \$1,129,220                         | \$571,511          | \$1,569,233             | \$508,223              | \$742,944       | \$14,181,024    |

\*Expenditures after E-rate discounts applied

## NETWORK TELECOMMUNICATION EXPENDITURES FOR FY2016\*

| NETWORK      | Shared Internet Access | Remote-to-Host   | Total Telecommunication Expenditures |
|--------------|------------------------|------------------|--------------------------------------|
| CLAMS        | \$1,356                | \$44,570         | \$45,926                             |
| C/W MARS     | \$19,490               | \$209,256        | \$228,746                            |
| FLO          | \$6,000                | \$0              | \$6,000                              |
| MBLN         | \$22,733               | \$144,000        | \$166,733                            |
| MLN          | \$18,600               | \$51,437         | \$70,037                             |
| MVLC         | \$11,214               | \$32,121         | \$43,335                             |
| NOBLE        | \$12,509               | \$27,840         | \$40,349                             |
| OCLN         | \$2,784                | \$48,077         | \$50,861                             |
| SAILS        | \$2,568                | \$30,945         | \$33,513                             |
| <b>TOTAL</b> | <b>\$97,254</b>        | <b>\$588,246</b> | <b>\$685,500</b>                     |

\*Expenditures after E-Rate discounts applied.

# CAPITAL REVENUE & EXPENDITURES FOR FY2016

| NETWORK      | Capital Revenue | MBLC Funds Infrastructure | Capital Expenditures | Capital Improvement Fund |
|--------------|-----------------|---------------------------|----------------------|--------------------------|
| CLAMS        | \$0             | \$13,831                  | \$86,413             | \$305,617                |
| C/W MARS     | \$36,690        | \$35,658                  | \$61,331             | \$1,055,549              |
| FLO          | \$0             | \$9,999                   | \$51,848             | \$1,253,376              |
| MBLN         | \$0             | \$15,164                  | \$0                  | \$0                      |
| MLN          | \$28,974        | \$17,830                  | \$79,254             | \$408,776                |
| MVLC         | \$49,553        | \$13,998                  | \$1,750              | \$278,678                |
| NOBLE        | \$0             | \$13,332                  | \$162,501            | \$931,625                |
| OCLN         | \$0             | \$14,165                  | \$60,695             | \$612,958                |
| SAILS        | \$0             | \$18,997                  | \$6,173              | \$539,000                |
| <b>TOTAL</b> | \$115,217       | \$152,974                 | \$509,965            | \$5,385,579              |

# CIRCULATION INFORMATION FOR FY2016

| NETWORK      | Total Circulation | Total eBook Circulation | Total eBook <i>section</i> Circulation | Total Downloadable Audio Circulation | Total Downloadable Video Circulation | Overdrive Advantage Circulation |
|--------------|-------------------|-------------------------|--|--------------------------------------|--------------------------------------|---------------------------------|
| CLAMS        | 3,114,843         | 200,475                 | 0                                      | 64,477                               | 206                                  | NO                              |
| C/W MARS     | 12,054,973        | 787,162                 | 0                                      | 225,800                              | 5,375                                | NO                              |
| FLO          | 178,105           | 7,547                   | 0                                      | 0                                    | 0                                    | NO                              |
| MBLN         | 4,139,041         | 859,052                 | 6,453                                  | 324,653                              | 409                                  | NO                              |
| MLN          | 14,669,083        | 672,492                 | 0                                      | 238,821                              | 8,741                                | YES                             |
| MVLC         | 5,540,647         | 143,942                 | 175,157                                | 64,402                               | 1,106                                | NO                              |
| NOBLE        | 3,291,520         | 127,458                 | 0                                      | 52,268                               | 0                                    | NO                              |
| OCLN         | 4,905,648         | 247,152                 | 0                                      | 81,576                               | 1,692                                | YES                             |
| SAILS        | 3,749,917         | 278,297                 | 0                                      | 54,267                               | 806                                  | YES                             |
| <b>TOTAL</b> | <b>51,643,777</b> | <b>3,323,577</b>        | <b>181,610</b>                         | <b>1,106,264</b>                     | <b>18,335</b>                        |                                 |

# RESOURCE SHARING INFORMATION AS OF JUNE 30, 2016

| NETWORK         | Bibliographic Database |                 | Electronically Facilitated ILLs |                |                |            |
|-----------------|------------------------|-----------------|---------------------------------|----------------|----------------|------------|
|                 | Number of Titles*      | Number of Items | Network Transfers†              | URSA & ComCat§ | Point-to-Point | Total ILLs |
| <b>CLAMS</b>    | 576,147                | 1,753,730       | 487,182                         | 3,384          | 476            | 491,042    |
| <b>C/W MARS</b> | 1,797,432              | 8,468,808       | 1,531,599                       | 7,763          | 0              | 1,539,362  |
| <b>FLO</b>      | 1,209,945              | 1,417,825       | 2,034                           | 1,690          | 0              | 3,724      |
| <b>MBLN</b>     | 4,267,155              | 6,483,630       | 73,988                          | 4,381          | 11             | 78,380     |
| <b>MLN</b>      | 1,478,728              | 6,324,160       | 1,888,561                       | 13,509         |                | 1,902,070  |
| <b>MVLC</b>     | 904,655                | 3,188,072       | 649,183                         | 4,971          |                | 654,154    |
| <b>NOBLE</b>    | 1,212,312              | 4,770,118       | 303,773                         | 5,113          | 2,842          | 311,728    |
| <b>OCLN</b>     | 1,018,498              | 4,948,304       | 426,342                         | 5,144          | 17             | 431,503    |
| <b>SAILS</b>    | 1,052,982              | 3,663,334       | 599,662                         | 9,034          | 104            | 608,800    |
| <b>TOTAL</b>    | 13,517,854             | 41,017,981      | 5,962,324                       | 54,989         | 3,450          | 6,020,763  |

\* Title counts do not include bibliographic records for a single library's use.

† FY2016 Network Transfer count excludes renewals where possible. Some network system software cannot distinguish certain types of renewals from the original loan.

§ FY2016 Commonwealth Catalog (ComCat) reported lends may be low compared to actual lends due to the element used to system report used at that time.

# STAFFING AS OF JUNE 30, 2016

| NETWORK      | Number of Staff | Hours Worked Per Week<br>by all Staff | FTE (35 hrs/wk) |
|--------------|-----------------|---------------------------------------|-----------------|
| CLAMS        | 7               | 227                                   | 6.5             |
| C/W MARS     | 19              | 673.5                                 | 19.2            |
| FLO          | 3               | 105                                   | 3.0             |
| MBLN         | 6               | 114                                   | 3.3             |
| MLN          | 14              | 512.5                                 | 14.6            |
| MVLC         | 10              | 375                                   | 10.7            |
| NOBLE        | 12              | 375                                   | 10.7            |
| OCLN         | 6               | 225                                   | 6.4             |
| SAILS        | 7               | 245                                   | 7.0             |
| <b>TOTAL</b> | 84              | 2,852                                 | 81.4            |

**MEMBER SERVICES PROVIDED AS OF JUNE 30, 2016**  
**NUMBER OF PARTICIPATING LIBRARIES**

| NETWORK  | Wireless Access Support |             | Information & Referral Databases | Digital Archiving Services | Library Home Page Hosting | Centralized PC Mgmt. | On-site PC support | On-site Advising/ Consulting | Continuing Education |                | Time & Print Mgmt. |
|----------|-------------------------|-------------|----------------------------------|----------------------------|---------------------------|----------------------|--------------------|------------------------------|----------------------|----------------|--------------------|
|          | Library PC's            | Patron PC's |                                  |                            |                           |                      |                    |                              | # of Sessions        | # of Attendees |                    |
|          | CLAMS                   |             |                                  |                            |                           |                      |                    |                              |                      |                |                    |
| C/W MARS | 171                     | 49          |                                  |                            |                           |                      | 150                | 150                          | 182                  | 549            | YES                |
| FLO      |                         |             |                                  | 5                          |                           |                      |                    |                              | 0                    | 0              |                    |
| MBLN     | 3                       | 3           |                                  | 5                          |                           |                      |                    | YES                          | 18                   | 114            |                    |
| MLN      |                         |             |                                  |                            |                           |                      | YES                | YES                          | 36                   | 650            |                    |
| MVLC     | 36                      |             |                                  |                            | 2                         |                      | 36                 | 36                           | 86                   | 267            | YES                |
| NOBLE    |                         |             |                                  | 16                         | 18                        |                      | 13                 | YES                          | 20                   | 330            | YES                |
| OCLN     | 18                      |             |                                  |                            |                           |                      |                    | 3                            | 20                   | 23             |                    |
| SAILS    |                         |             |                                  | 22                         | 3                         |                      | 33                 | YES                          | 23                   | 438            | YES                |
|          |                         |             |                                  |                            |                           |                      |                    |                              | 408                  | 2,461          |                    |

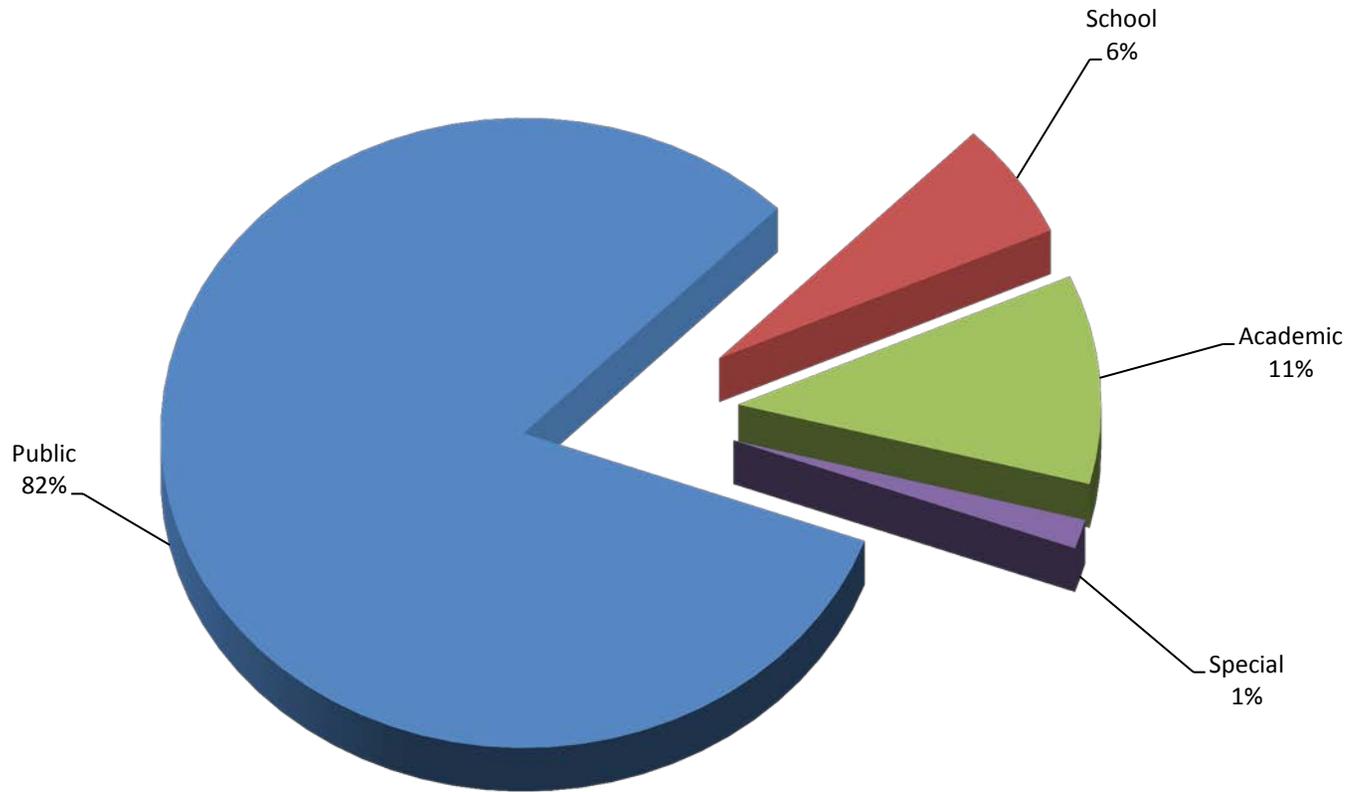
# MEMBER SERVICES PROVIDED AS OF JUNE 30, 2016

| NETWORK      | Database Licenses         |              |                             |                | eBooks <sup>§</sup>      |               |                 |              |                            |     | Linking                 |                | Cataloging |
|--------------|---------------------------|--------------|-----------------------------|----------------|--------------------------|---------------|-----------------|--------------|----------------------------|-----|-------------------------|----------------|------------|
|              | Total Number of Databases |              | "In-library Only" databases |                | Shared eBook collections |               | Added in FY2016 |              | Member exclusive purchases |     | OPAC to Online Journals | Online to OPAC |            |
|              | Networkwide               | Individual   | Networkwide                 | Individual     | Y/N                      | Total Titles  | Total Copies    | Titles Added | Copies Added               | Y/N |                         |                |            |
| CLAMS        | 3 / 0                     | 0 / 0        | YES                         | 17,112         | 21,237                   | 3,261         | 3,446           | YES          | 28                         | YES | NO                      | YES            |            |
| C/W MARS     | 1 / 0                     | 0 / 0        | YES                         | 167,200        | 265,584                  |               |                 | NO           | 0                          | YES | NO                      | YES            |            |
| FLO          | 1 / 108                   | 0 / 0        | YES                         | 241,476        | 241,476                  | 38,819        | 38,819          | NO           | 0                          | YES | YES                     | NO             |            |
| MBLN*        | 0 / 0                     | 0 / 0        | NO                          | 0              | 0                        | 0             | 0               | NO           | 0                          | YES | YES                     | YES            |            |
| MLN          | 3 / 5                     | 0 / 1        | YES                         | 29,912         | 37,811                   | 9,930         | 11,238          | YES          | 33                         | YES | YES                     | YES            |            |
| MVLC         | 1 / 0                     | 0 / 0        | YES                         | 9,618          | 11,159                   | 1,168         | 1,534           | YES          | 27                         | NO  | YES                     | YES            |            |
| NOBLE        | 13 / 42                   | 0 / 0        | YES                         | 10,883         | 13,824                   | 2,327         | 3,282           | NO           | 0                          | NO  | NO                      | YES            |            |
| OCLN         | 3 / 0                     | 0 / 0        | YES                         | 14,006         | 21,319                   | 3,969         | 5,590           | NO           | 0                          | YES | NO                      | YES            |            |
| SAILS        | 2 / 0                     | 0 / 0        | YES                         | 12,370         | 21,824                   | 1,993         | 3,353           | YES          | 28                         | NO  | NO                      | YES            |            |
| <b>TOTAL</b> | <b>27 / 155</b>           | <b>0 / 1</b> |                             | <b>502,577</b> | <b>634,234</b>           | <b>61,467</b> | <b>67,262</b>   |              | <b>116</b>                 |     |                         |                |            |

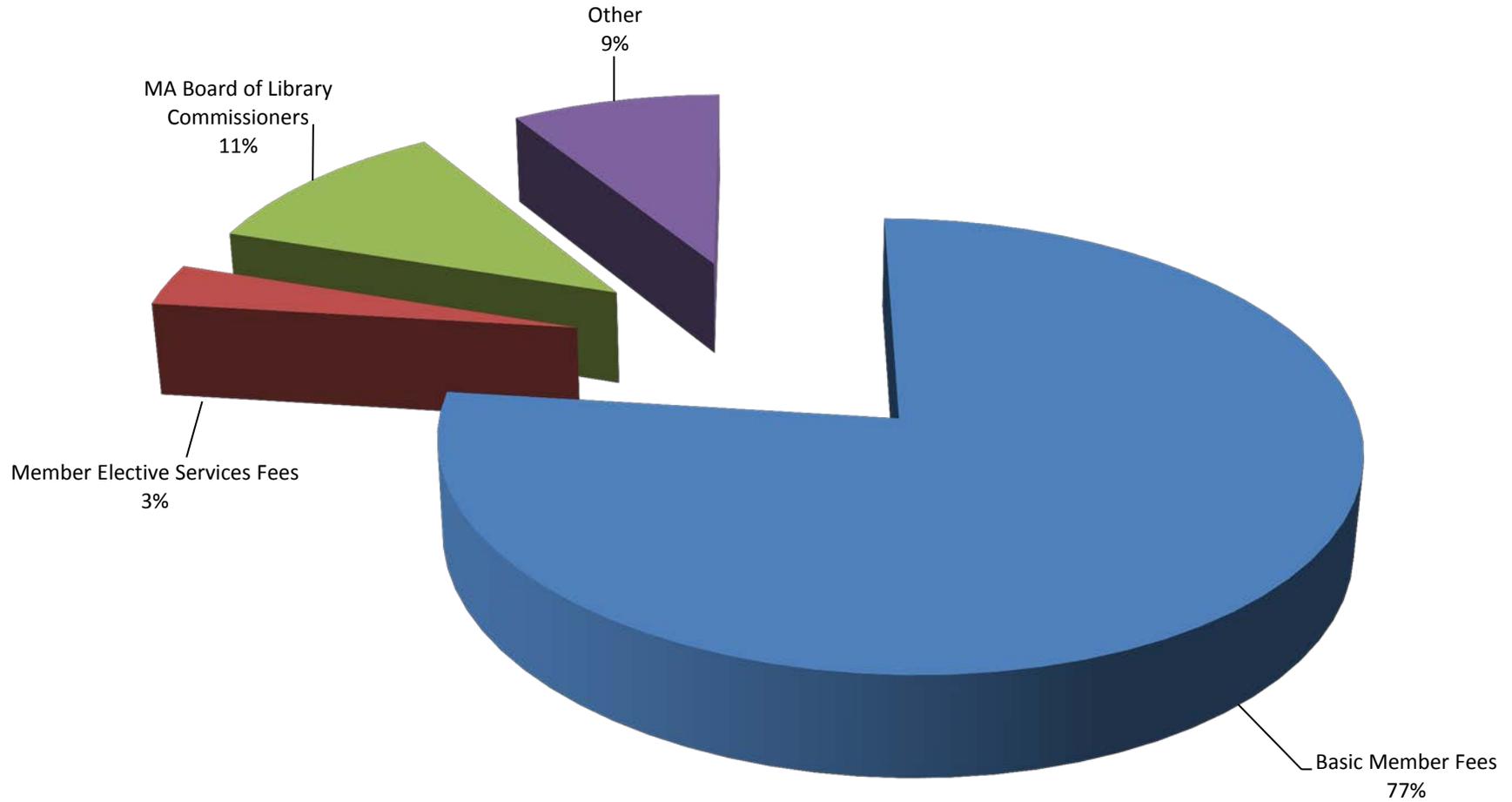
\*BPL licensed databases and econtent were reported here in previous years. MBLN is not involved in licensing content.

<sup>§</sup> Does not include eAudiobooks

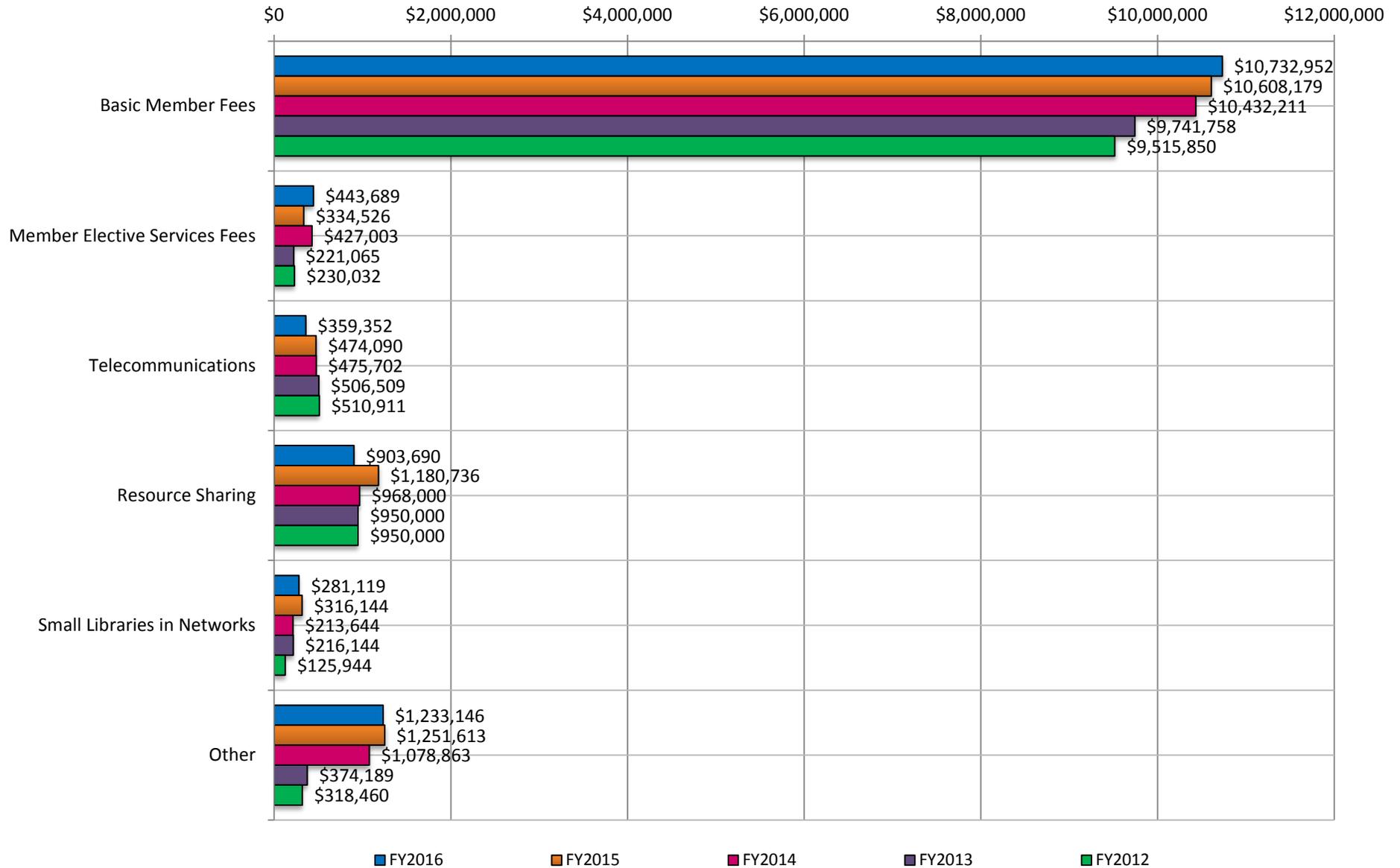
### Appendix A-1 Network Membership by Type as of June 30, 2016



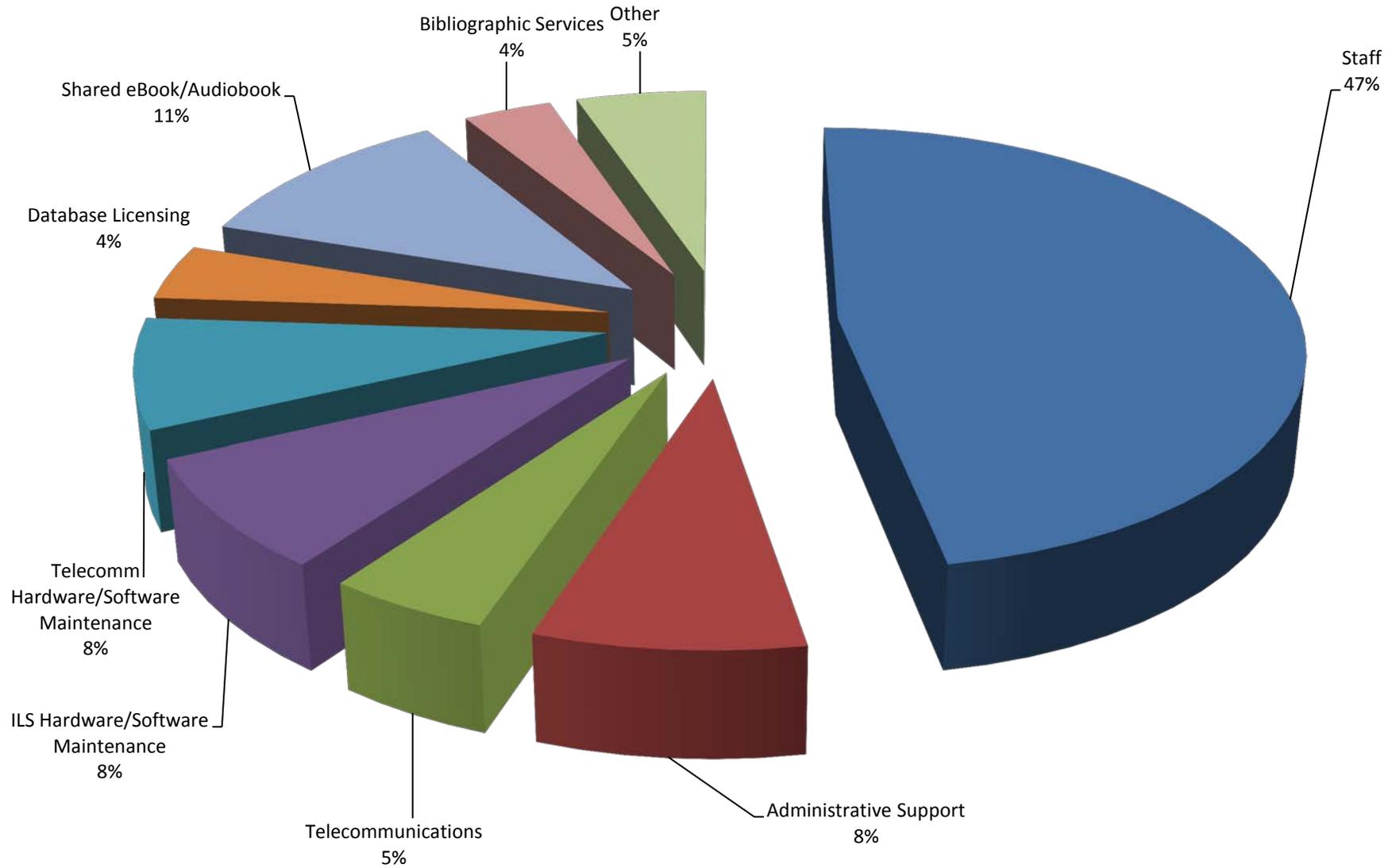
## Appendix A-2 FY2016 Network Operating Income by Source



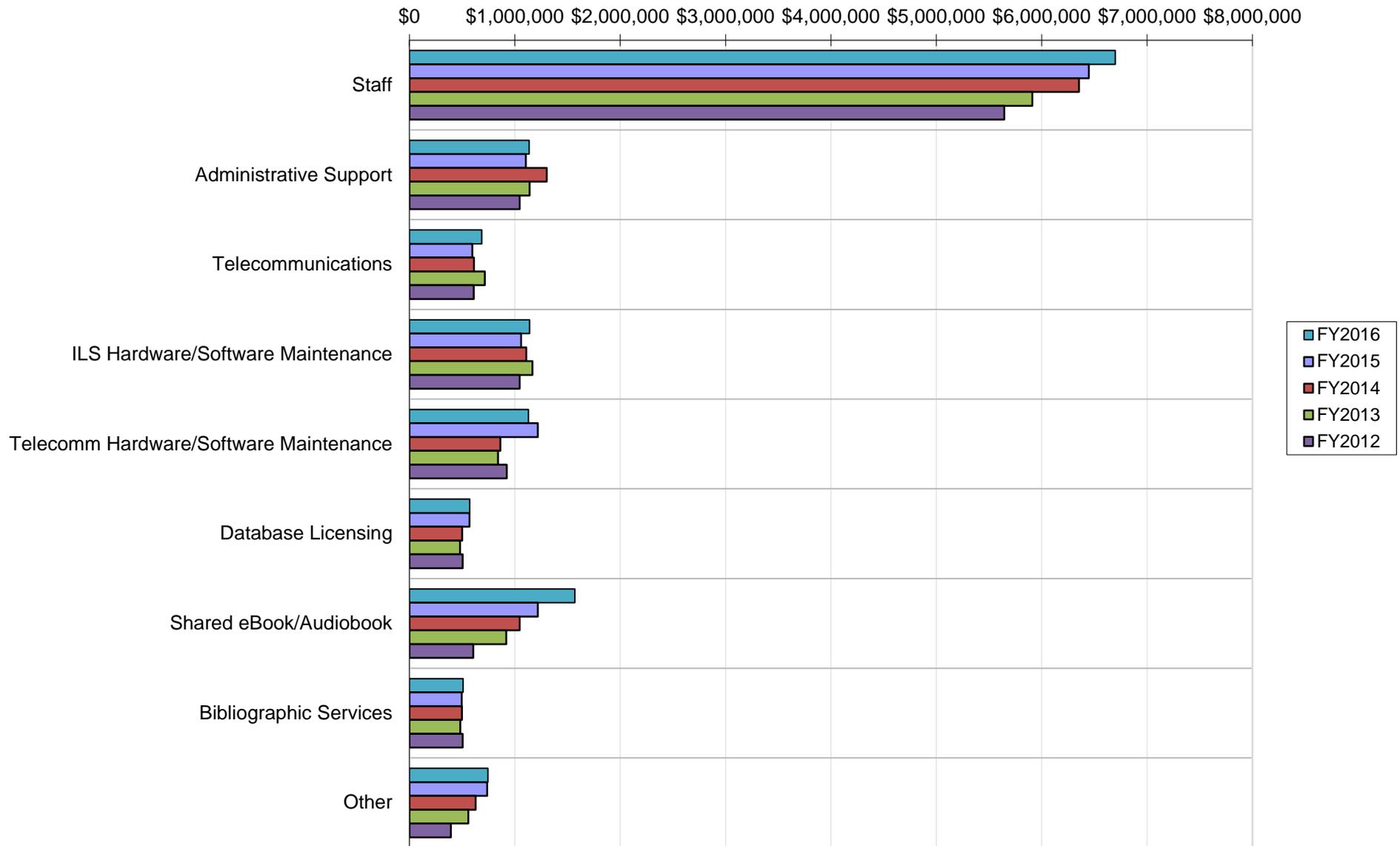
## Appendix A-3 Network Operating Income by Source, FY2012 - FY2016



## Appendix A-4 FY16 Network Operating Expenditures by Type as Percentage of Whole



## Appendix A-5 Network Operating Expenditures by Type, FY2012 - FY2016



\*Shared eBook/Audiobook data not collected before FY2011

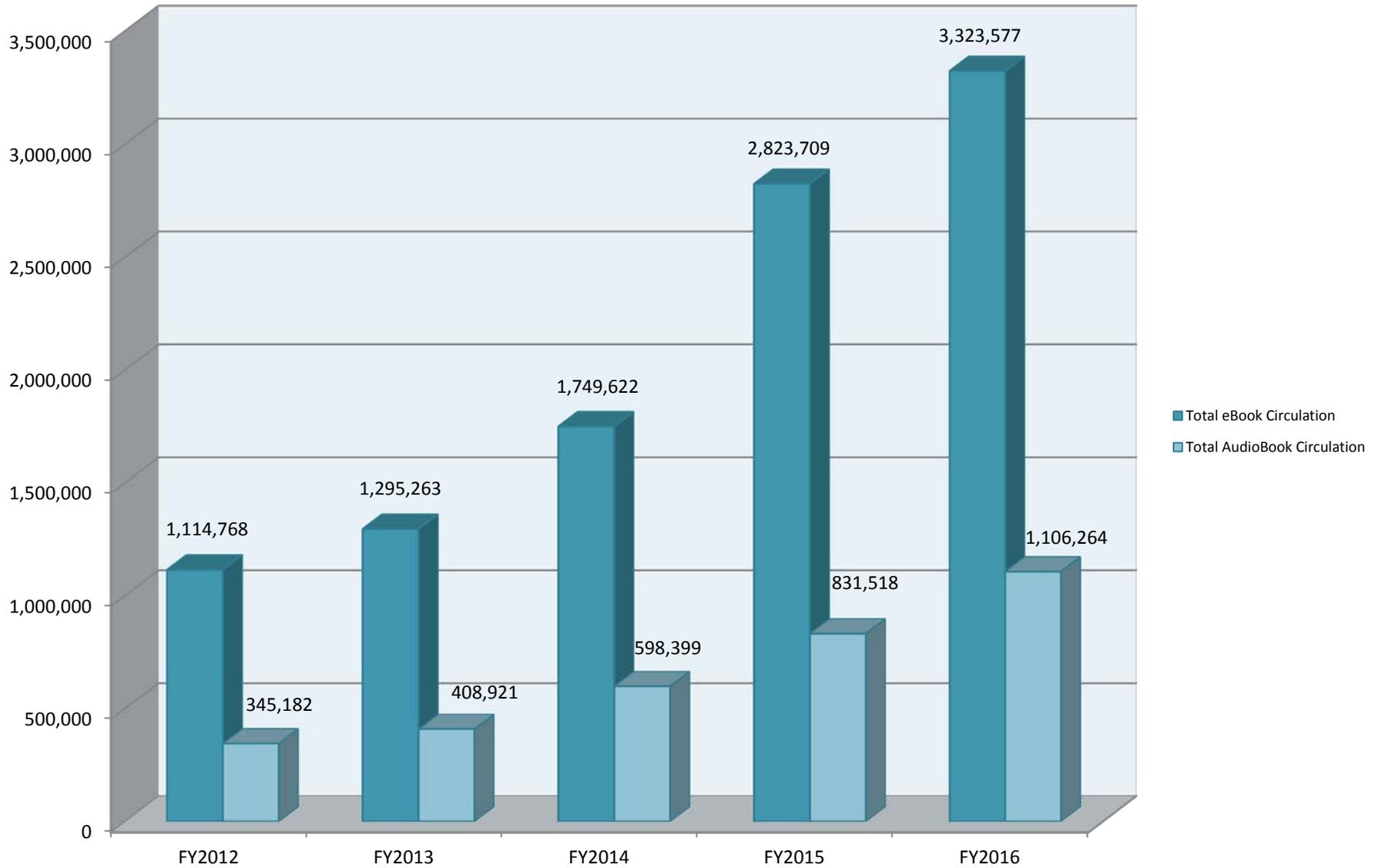
## APPENDIX A-6

### CIRCULATION FY2013- FY2016

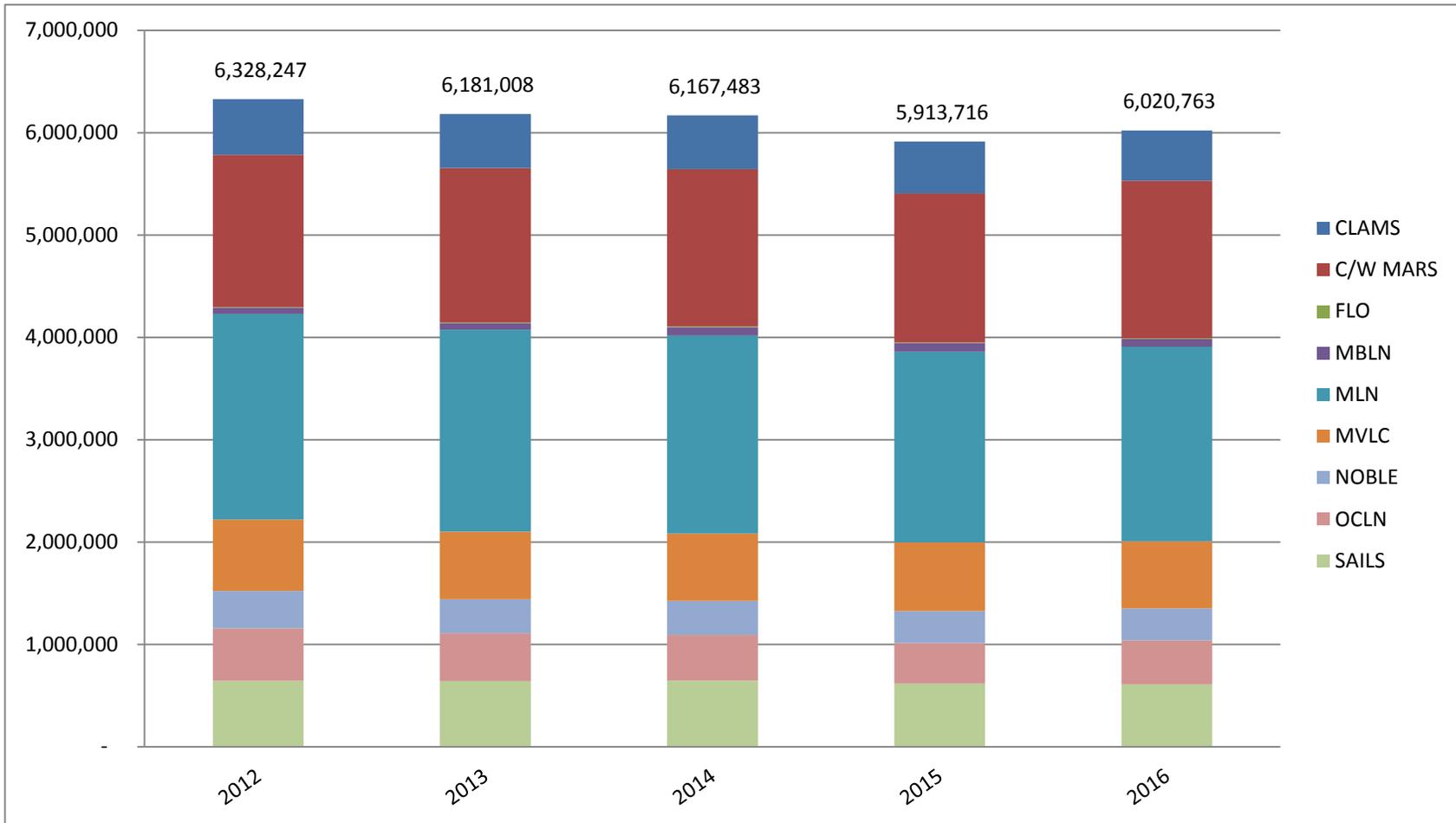
| NETWORK         | Total Circulation |            |            |            | Total eBook Circulation |           |           |           | Total Downloadable Audio Circulation |         |         |           | Total Downloadable Video Circulation |       |       |        |
|-----------------|-------------------|------------|------------|------------|-------------------------|-----------|-----------|-----------|--------------------------------------|---------|---------|-----------|--------------------------------------|-------|-------|--------|
|                 | FY13              | FY14       | FY15       | FY16       | FY13                    | FY14      | FY15      | FY16      | FY13                                 | FY14    | FY15    | FY16      | FY13                                 | FY14  | FY15  | FY16   |
| <b>CLAMS</b>    | 3,567,960         | 3,581,955  | 3,514,737  | 3,114,843  | 111,770                 | 144,606   | 176,996   | 200,475   | 29,637                               | 40,763  | 52,325  | 64,477    | 151                                  | 64    | 110   | 206    |
| <b>C/W MARS</b> | 13,395,595        | 12,937,489 | 12,415,801 | 12,054,973 | 228,017                 | 340,175   | 431,999   | 787,162   | 71,157                               | 113,650 | 169,052 | 225,800   | 1,944                                | 1,080 | 259   | 5,375  |
| <b>FLO</b>      | 241,585           | 206,726    | 192,716    | 178,105    | 11,030                  | 1,664     | 17,470    | 7,547     | 0                                    | 0       | 0       | 0         | 0                                    | 0     | 0     | 0      |
| <b>MBLN</b>     | 3,694,546         | 3,484,009  | 3,945,660  | 4,139,041  | 385,994                 | 500,282   | 949,044   | 859,052   | 132,543                              | 171,846 | 237,133 | 324,653   | 1,074                                | 460   | 318   | 409    |
| <b>MLN</b>      | 16,142,149        | 15,665,729 | 15,128,755 | 14,669,083 | 203,785                 | 312,573   | 547,697   | 672,492   | 62,428                               | 114,055 | 179,368 | 238,821   | 0                                    | 0     | 4127  | 8,741  |
| <b>MVLC</b>     | 6,099,865         | 5,928,444  | 5,662,233  | 5,540,647  | 81,665                  | 69,609    | 122,253   | 122,253   | 37,963                               | 46,494  | 53,010  | 53,010    | 0                                    | 0     | 444   | 444    |
| <b>NOBLE</b>    | 3,294,571         | 3,585,762  | 3,393,052  | 3,291,520  | 76,492                  | 97,281    | 112,528   | 127,458   | 22,027                               | 31,628  | 40,633  | 52,268    | 0                                    | 0     | 0     | 0      |
| <b>OCLN</b>     | 5,572,612         | 5,381,833  | 5,073,148  | 4,905,648  | 103,327                 | 162,555   | 180,070   | 247,152   | 24,218                               | 42,455  | 57,533  | 81,576    | 0                                    | 35    | 182   | 1,692  |
| <b>SAILS</b>    | 4,295,063         | 4,151,859  | 4,215,128  | 3,749,917  | 93,183                  | 120,877   | 285,652   | 278,297   | 28,948                               | 37,508  | 42,464  | 54,267    | 0                                    | 211   | 627   | 806    |
| <b>TOTAL</b>    | 56,303,946        | 54,923,806 | 53,541,230 | 51,643,777 | 1,295,263               | 1,749,622 | 2,823,709 | 3,301,888 | 408,921                              | 598,399 | 831,518 | 1,094,872 | 3,169                                | 1,850 | 6,067 | 17,673 |

Shared eBook/Audiobook data not collected before FY2011.

## Appendix A-7 Total eBook & Audio Book Circulation FY2012-2016



Appendix 8 Total Items Lent via Networks  
 FY12-FY16 (Most Recent Five Years)



**APPENDIX A-9**  
**CAPITAL EXPENDITURES FY2012-FY2016**

| NETWORK      | Capital Expenditures |                  |                    |                  |                  |
|--------------|----------------------|------------------|--------------------|------------------|------------------|
|              | FY2012               | FY2013           | FY2014             | FY2015           | FY2016           |
| CLAMS        | \$25,966             | \$37,808         | \$206,772          | \$78,884         | \$86,413         |
| C/W MARS     | \$74,961             | \$75,921         | \$181,848          | \$61,331         | \$61,331         |
| FLO          | \$0                  | \$4,867          | \$16,098           | \$7,350          | \$51,848         |
| MBLN         | \$99,697             | \$0              | \$100,000          | \$14,644         | \$0              |
| MLN          | \$72,448             | \$4,483          | \$282,237          | \$97,196         | \$79,254         |
| MVLC         | \$83,374             | \$18,508         | \$23,136           | \$44,419         | \$1,750          |
| NOBLE        | \$75,642             | \$0              | \$23,200           | \$17,887         | \$162,501        |
| OCLN         | \$3,700              | \$0              | \$90,907           | \$158,205        | \$60,695         |
| SAILS        | \$0                  | \$7,500          | \$110,119          | \$73,878         | \$6,173          |
| <b>TOTAL</b> | <b>\$435,788</b>     | <b>\$149,087</b> | <b>\$1,034,317</b> | <b>\$553,794</b> | <b>\$509,965</b> |

**APPENDIX A-10**  
**STAFFING FY2012-FY2016**

| NETWORK         | Number of Staff (head count) |      |      |      |      | Hours Worked Per Week by all Staff |       |       |       |       | FTE (35 hrs/week) |      |      |      |      |
|-----------------|------------------------------|------|------|------|------|------------------------------------|-------|-------|-------|-------|-------------------|------|------|------|------|
|                 | FY12                         | FY13 | FY14 | FY15 | FY16 | FY12                               | FY13  | FY14  | FY15  | FY16  | FY12              | FY13 | FY14 | FY15 | FY16 |
| <b>CLAMS</b>    | 6                            | 7    | 7    | 7    | 7    | 208                                | 226   | 227   | 226   | 227   | 5.9               | 6.5  | 6.5  | 6.4  | 6.5  |
| <b>C/W MARS</b> | 19                           | 21   | 19   | 19   | 19   | 656                                | 749   | 673.5 | 673.5 | 673.5 | 18.7              | 21.4 | 19.3 | 19.2 | 19.2 |
| <b>FLO</b>      | 4                            | 4    | 4    | 4    | 3    | 150                                | 132   | 140   | 140   | 105   | 4.3               | 3.8  | 4    | 4    | 3    |
| <b>MBLN</b>     | 5                            | 6    | 6    | 6    | 6    | 88.0                               | 114   | 114   | 114   | 114   | 2.5               | 3.3  | 3.3  | 3.3  | 3.3  |
| <b>MLN</b>      | 15                           | 15   | 14   | 14   | 14   | 517.5                              | 517.5 | 512.5 | 512.5 | 512.5 | 14.8              | 14.8 | 14.6 | 14.6 | 14.6 |
| <b>MVLC</b>     | 10                           | 10   | 10   | 10   | 10   | 367.5                              | 367.5 | 375   | 375   | 375   | 10.5              | 10.5 | 10.7 | 10.7 | 10.7 |
| <b>NOBLE</b>    | 12                           | 13   | 11   | 12   | 12   | 343.5                              | 376.0 | 365   | 382   | 375   | 9.8               | 10.7 | 10.4 | 10.9 | 10.7 |
| <b>OCLN</b>     | 6                            | 6    | 6    | 6    | 6    | 225                                | 225   | 225   | 225   | 225   | 6.4               | 6.4  | 6.4  | 6.4  | 6.4  |
| <b>SAILS</b>    | 7                            | 8    | 8    | 8    | 7    | 230                                | 365   | 265   | 265   | 245   | 6.6               | 7.6  | 7.6  | 7.5  | 7    |
| <b>TOTAL</b>    | 84                           | 90   | 85   | 86   | 84   | 2785.5                             | 3072  | 2897  | 2913  | 2852  | 79.5              | 85   | 82.8 | 83.0 | 81.4 |

## Appendix B—Definitions for Data in the Networks Report, FY2016

| <b>Membership- Page 2</b> |   |
|---------------------------|---|
| Members                   | Total number of network members.  |
| Sites                     | Number of discrete physical buildings served by the network. Includes branch libraries, multiple campuses, and bookmobiles.   |
| Public                    | One of the 371 Massachusetts public libraries.  |
| Schools                   | Public or private, K-12 school library or school library media center.  |
| Academic                  | Library in a public or private college or university, technical school, and medical or law schools.   |
| Special                   | Library in a business firm (law, sci-tech, consulting group, etc.), professional association, government agency, museum or other organized group; includes profit, not-for-profit, and non-profits.   |
| Full Members              | Full participant in the network according to existing rules and procedures of the network.  |
| Mininets                  | In the C/W MARS network only, a public library serving a population under 10,000 or a school or academic library with a student FTE fewer than 1,000 that receives basic network services at a discounted cost with limited participation in network decision-making. |
| OLA/Associate             | A library with a dedicated online connection to the network central site, that offers Internet access to the public and enters current acquisitions into the network database, but which does not circulate on the network and does not have its own vote.            |

| <b>Operating Income- Page 3</b>              |   |
|--|---|
| Basic Fees                                   | Fees paid by all members to belong to a network and for services common to all.   |
| Elective Fees                                | Fees paid by members over and above basic membership fees to cover services only individual libraries choose to receive, such as databases or PC support. |
| MBLC Funds<br>Telecommunications             | State funds provided by the Massachusetts Board of Library Commissioners (MBLC) to offset telecommunications costs.                                       |
| MBLC Funds<br>Net Resource Sharing           | State funds provided by the MBLC to offset network resource sharing costs.  |
| MBLC Funds<br>Small Libraries in<br>Networks | State (or Federal) funds provided by the MBLC to offset the cost of network membership for certain public libraries serving populations of under 10,000.  |
| Other Sources                                | Any additional sources of income including, but not limited to non-MBLC grants, endowments, gifts, investments, etc.                                      |
| Total Operating Income                       | Sum of the network's operating revenues from all its sources.   |

| <b>E-Rate- Page 4</b> |   |
|-----------------------|---|
| E-Rate Received       | Actual dollar figure of E-Rate discounts received during the fiscal year. This figure might not correspond to the total funding commitments that will have been awarded by the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) for the corresponding program year. E-Rate program years are one year earlier than state fiscal years ( <i>e.g.</i> , E-Rate program year 2014 is equivalent to state FY2016). |
| E-Rate Discount %     | The discount percentage, or range of percentages, for network telecommunications and/or Internet services for which the network has received E-Rate funding.  |

| <b>Operating Expenditures- Page 5</b>           |  |
|---|--|
| Staff   | Includes salaries and wages before deductions, and benefits for all employees including social security, retirement, medical insurance, life insurance, unemployment insurance and compensation, guaranteed disability income protection, workmen's compensation, tuition, and housing benefits. |
| Administrative Support                          | Rent and phone, etc.   |
| Telecommunication                               | Total amount expended for telecommunications services for central site and connected library outlets.  |
| ILS Hardware/Software Maintenance               | Integrated Library Systems hardware/software maintenance.<br>The cost of ongoing annual maintenance contracts for system server(s) ( <i>e.g.</i> , database, applications, mail, OPAC) and integrated library system vendor support contracts). Does not include original purchase/lease price.  |
| Telecommunication Hardware/Software Maintenance | Includes the cost of maintenance contracts ( <i>e.g.</i> , routers, switches, DSU's, network monitoring services) but not the original purchase/lease price.   |
| Database Licensing                              | Money paid to vendors for purchase/lease/access for online database licenses for members. For example, Syndetics, OPAC content enhancement services.   |
| Shared eBook/Audiobook                          | Money paid to vendors to lease/purchase electronic books for all network members ( <i>e.g.</i> , Overdrive/Recorded Books).  |
| Bibliographic Services                          | Annual fees paid to LYRASIS/OCLC/SkyRiver for bibliographic utility/cataloging and authority work.   |
| Other Operating                                 | MassLNC networks: Include MassLNC "operating expenses" contributions here  |
| Total Operating                                 | Sum of the operating expenditures from the network's budget for personnel, telecommunications, maintenance, licensing, annual fees and other operating expenditures.   |

| <b>Network Telecommunication Expenditures- Page 6</b> |   |
|---|---|
| Shared Internet Access                                | The annual network expenditures for shared Internet bandwidth required by to/from the network's central site. Costs are after any E-Rate discounts have been applied. Reported on "Telecommunications Expenditures Report".   |
| Remote-to-Host  | The total annual cost of network circuits to member library locations, including branches. These circuits may also support library Internet access, but must be managed and paid for by the network. Costs are after any E-Rate discounts have been applied. Reported on "Telecommunications Report". |

|  |   |
|--|---|
| Network Telecommunication Expenditures | The total reported on the ‘Telecommunications Report’ for each of the telecommunications service types: Internet Access for the Central Site, Remote-to-Host. |
|--|---|

### Capital Expenditures & Revenues- Page 7

|                          |   |
|--------------------------|---|
| Capital Revenue          | Capital revenues include funding received for the purposes of capital projects. Includes LSTA equipment grants and other grant funds actually received (not necessarily the same as the amount awarded) during FY2014.    |
| Capital Expenditures     | Capital expenditures include nonrecurring expenditures for the acquisition of and/or addition to fixed assets. Local accounting practices determine whether a specific item is a capital expense or an operating expense. |
| Capital Improvement Fund | From either a dedicated capital improvement line or funds from a ‘‘reserve’’ account that may be used for capital improvements.   |

### Circulation- Page 8

|   |  |
|---|--|
| Total Circulation                       | The total annual circulation of all library materials of all types, including renewals. All materials in all formats that are charged out for use outside the library are counted. Interlibrary loan transactions included are only items borrowed for users. Items checked out to another library are not included. |
| Total Circulation of eBook              | The total circulation of eBook content for the network as a whole.   |
| Total eBook <i>section</i> Circulation  | Report the total successful requesting of eBook <i>sections</i> (chapters, encyclopaedia entries, from ebrary, Credo Reference et al.)   |
| Total Circulation of Downloadable Audio | The total circulation of downloadable audio for the network as a whole.  |
| Total Circulation of Downloadable Video | The total circulation of downloadable video for the network as a whole.  |
| Overdrive Advantage Circulation         | Report whether the eBook or other downloadable circulation totals include copies of Overdrive Advantage titles (or similar). (Yes/No)  |

### Resource Sharing- Page 9

|                  |   |
|------------------|---|
| Number of Titles | Individual bibliographic records in the network’s database regardless of the format of the item. Includes MARC records describing electronic content ( <i>e.g.</i> , eBooks, licensed periodical titles, downloadable audio and video). Excludes authority control records and community I&R records. |
| Number of Items  | The number of item or holdings records, regardless of format. Records that reflect periodical holdings are included.  |

|   |   |
|---|---|
| Electronically Facilitated ILL's Network Transfers    | Loan of materials on request between member libraries in a single network. Includes materials loaned to dial access or online affiliate libraries if the request is made through a hold, E-mail, or equivalent method on the network's system, as well as material loaned by member libraries of the network to libraries in other Massachusetts networks if the request is made through a hold, E-mail or equivalent method on the network's system. Transfers within a municipal public library system ( <i>i.e.</i> , from branch to branch, branch to main or main to branch) are not included. |
| Electronically Facilitated ILL's From Virtual Catalog | Loan of materials requested through the statewide virtual catalog.  |
| Electronically Facilitated ILL's Point-to-Point       | Loan of materials with the transaction taking place directly between the borrowing and lending libraries with no intermediary and not facilitated by the virtual catalog.   |
| Total ILL's   | Total of Network Transfers, From Virtual Catalog, and Point to Point.   |

### Staffing- Page 10

|  |  |
|--|--|
| Number of Staff                          | Number of paid staff in all positions (head count).  |
| Staff hours worked per week by all staff | Total number of hours worked in a typical week by all paid staff.  |
| FTE (35 hrs. /wk.)                       | Full-Time equivalency. This is computed by totaling the hours worked in a typical week by all paid staff and dividing by 35. |

### Member Services- Page 11

|                                       |  |
|---------------------------------------|--|
| Wireless Access Support Library PC's  | Indicates whether the network supported wireless access in member libraries for PC's provided by the library.  |
| Wireless Access Support Patron's PC's | Indicates whether the network supported wireless access in member libraries for PC's provided by library patrons.  |
| Information & Referral Databases      | Indicates whether the network hosted a community information and referral database for its members.  |
| Digital Archiving Services            | Indicates whether the network provided and supported a software application dedicated to digital materials, (image collections, audio files, binary files) such as SIRSI Hyperion or dynix "Digital Library."  |
| Library Home Page Hosting             | Indicates whether the network provided hosted web sites for member libraries. Does not include template pages with information on each library (such as hours, phone number). Includes home pages the network allowed the library to maintain content and/or customize the information on a regular basis. |
| Centralized PC Mgmt.                  | Indicates whether the network used systems management server software or similar applications to monitor or inventory connected workstations in member libraries and/or distribute new versions of client software applications to member libraries.   |

|                                  |   |
|----------------------------------|---|
| On-site PC support               | Indicates whether the network sent out staff or contractual personnel to support connected PC's in member libraries.                    |
| On-site Advising/Consulting      | Indicates whether the network sent out staff or contractual personnel to provide advisory or consulting services in the member library. |
| Continuing Education # Sessions  | Number of sessions held.  |
| Continuing Education # Attendees | Number of people attending the continuing education sessions.   |
| Time & Print Management          | Indicates whether the network provides time or print management for member libraries. (Y/N)   |

| <b>Member Services- Page 12</b>                                   |  |
|---|--|
| Database Licenses:<br>Total # of Databases<br>Network-wide        | Indicates the number of databases licensed as part of the basic membership fee. Databases were available both remotely and in-library  |
| Database Licenses:<br>Total # Databases -<br>Individual Libraries | Indicates the number of databases that the network licensed only for a subgroup of members or individual libraries for an added fee. Databases were available both remotely and in-library |
| Database Licenses:<br>In-library Only                             | The number of databases licensed with in-library only access as part of the basic membership.  |
| Database Licenses:<br>In-Library Only –<br>Individual Libraries   | The number of databases licensed with in library-only access for groups of members or individual libraries for an added fee  |
| eBooks: Shared eBook<br>Collections                               | Indicates whether the network supported shared eBook collections for members (Y/N)   |
| eBooks: Shared eBook -<br>Total Titles                            | The number of shared eBook titles in the network as of June 30.  |
| eBooks: Shared eBook -<br>Total Copies                            | The number of shared eBook copies in the network as of June 30.  |
| eBooks: Added in FY16--<br>Title Added                            | The number of new shared titles added during the fiscal year.  |
| eBooks: Added in FY16 -<br>Copies Added                           | The number of new shared eBook copies added during the fiscal year.  |

|  |   |
|--|---|
| eBooks: Member Exclusive Purchases                       | Indicates whether individual member libraries added eBooks not shared network-wide ( <i>e.g.</i> , Overdrive Advantage collections) (Y/N)                           |
| eBooks: Member Exclusive Purchases – Number of Libraries | The number of libraries that added exclusive purchase titles during the fiscal year.  |
| Linking: OPAC to Online Journals                         | Links from OPAC to online journals and databases with full text.<br>Indicates whether the network had links from serials OPAC records to online periodical content. |
| Linking: Online databases to OPAC                        | Indicates whether the network had links from online periodical content in separately subscribed online journals or full text database to its OPAC.                  |
| Cataloging   | Indicates whether the network provided cataloging for member libraries. (Y/N)   |

## APPENDIX C: FY2016 LIST OF NETWORK MEMBERS

| NETWORK   | TYPE | MEMBER NAME                                    |
|---|------|--|
| <b>CAPE LIBRARIES AUTOMATED MATERIALS SHARING</b> |      |  |
| CLAMS   | Full | Aquinnah Public Library                        |
| CLAMS   | Full | Barnstable, Centerville Public Library         |
| CLAMS   | Full | Barnstable, Cotuit Library                     |
| CLAMS   | Full | Barnstable, Hyannis Public Library Association |
| CLAMS   | Full | Barnstable, Marstons Mills Public Library      |
| CLAMS   | Full | Barnstable, Osterville Free Library            |
| CLAMS   | Full | Barnstable, Sturgis Library                    |
| CLAMS   | Full | Barnstable, Whelden Memorial Library           |
| CLAMS   | Full | Bourne, Jonathan Bourne Public Library         |
| CLAMS   | Full | Brewster Ladies Library                        |
| CLAMS   | Full | Cape Cod Community College, Wilkens Library    |
| CLAMS   | Full | Chatham, Eldredge Public Library               |
| CLAMS   | Full | Chilmark Free Public Library                   |
| CLAMS   | Full | Dennis, Dennis Memorial Library Association    |
| CLAMS   | Full | Dennis, Dennis Public Library                  |
| CLAMS   | Full | Dennis, Jacob Sears Memorial Library           |
| CLAMS   | Full | Dennis, South Dennis Public Library            |
| CLAMS   | Full | Dennis, West Dennis Free Public Library        |
| CLAMS   | Full | Eastham Public Library                         |
| CLAMS   | Full | Edgartown Free Public Library                  |
| CLAMS   | Full | Falmouth Public Library                        |
| CLAMS   | Full | Falmouth, West Falmouth Library, Inc.          |
| CLAMS   | Full | Falmouth, Woods Hole Public Library            |
| CLAMS   | Full | Harwich, Brooks Free Library                   |
| CLAMS   | Full | Mashpee Public Library                         |
| CLAMS   | Full | Nantucket Atheneum                             |
| CLAMS   | Full | Oak Bluffs Public Library                      |
| CLAMS   | Full | Orleans, Snow Library                          |
| CLAMS   | Full | Provincetown Public Library                    |
| CLAMS   | Full | Tisbury, Vineyard Haven Public Library         |
| CLAMS   | Full | Truro Public Library                           |
| CLAMS   | Full | Wellfleet Public Library                       |
| CLAMS   | Full | West Tisbury Free Public Library               |

| NETWORK         | TYPE     | MEMBER NAME   |
|-----------------|----------|---|
| CLAMS           | Full     | Yarmouth Port Library                                 |
| CLAMS           | Full     | Yarmouth Town Libraries                               |
| <b>C/W MARS</b> |          |   |
| C/W MARS        | Mini-net | Adams Free Library                                    |
| C/W MARS        | Full     | Agawam Public Library                                 |
| C/W MARS        | Full     | American International College, Shea Memorial Library |
| C/W MARS        | Full     | Amherst, Jones Library Inc.                           |
| C/W MARS        | Full     | Anna Maria College, Mondor-Eagen Library              |
| C/W MARS        | Mini-net | Ashburnham, Stevens Memorial Library                  |
| C/W MARS        | Mini-net | Ashby Free Public Library                             |
| C/W MARS        | Mini-net | Ashfield, Belding Memorial Library                    |
| C/W MARS        | Mini-net | Athol Public Library                                  |
| C/W MARS        | Full     | Atlantic Union College, G. Eric Jones Library         |
| C/W MARS        | Full     | Auburn Public Library                                 |
| C/W MARS        | Full     | Ayer Library  |
| C/W MARS        | Mini-net | Barre, Woods Memorial Library                         |
| C/W MARS        | Full     | Belchertown, Clapp Memorial Library                   |
| C/W MARS        | Full     | Bellingham Public Library                             |
| C/W MARS        | Full     | Berkshire Community College, Library                  |
| C/W MARS        | Mini-net | Berlin Public Library                                 |
| C/W MARS        | Mini-net | Bernardston, Cushman Library                          |
| C/W MARS        | Full     | Blackstone Public Library                             |
| C/W MARS        | Mini-net | Blandford, Porter Memorial Library                    |
| C/W MARS        | Mini-net | Bolton Public Library                                 |
| C/W MARS        | Mini-net | Boxborough, Sargent Memorial Library                  |
| C/W MARS        | Mini-net | Boylston Public Library                               |
| C/W MARS        | Mini-net | Brookfield, Merrick Public Library                    |
| C/W MARS        | Mini-net | Buckland Public Library                               |
| C/W MARS        | Mini-net | Charlemont, Tyler Memorial Library                    |
| C/W MARS        | Full     | Charlton Public Library                               |
| C/W MARS        | Mini-net | Cheshire Public Library                               |
| C/W MARS        | Mini-net | Chesterfield Public Library                           |
| C/W MARS        | Full     | Chicopee Public Library                               |
| C/W MARS        | Mini-net | Clarksburg Town Library                               |

| NETWORK  | TYPE     | MEMBER NAME                                   |
|----------|----------|---|
| C/W MARS | Full     | Clinton, Bigelow Free Public Library          |
| C/W MARS | Mini-net | Colrain, Griswold Memorial Library            |
| C/W MARS | Mini-net | Cooley Dickinson Hospital, Medical Library    |
| C/W MARS | Mini-net | Dalton Free Public Library                    |
| C/W MARS | Mini-net | Deerfield, Tilton Library                     |
| C/W MARS | Mini-net | Douglas, Simon Fairfield Public Library       |
| C/W MARS | Mini-net | Dudley, Pearle L. Crawford Memorial Library   |
| C/W MARS | Mini-net | East Brookfield Public Library                |
| C/W MARS | Full     | East Longmeadow Public Library                |
| C/W MARS | Full     | Easthampton, Emily Williston Memorial Library |
| C/W MARS | Mini-net | Egremont Free Library                         |
| C/W MARS | Full     | Elms College, Alumnae Library                 |
| C/W MARS | Mini-net | Erving Public Library                         |
| C/W MARS | Full     | Fitchburg Public Library                      |
| C/W MARS | Mini-net | Florida Free Library                          |
| C/W MARS | Full     | Gardner, Levi Heywood Memorial Library        |
| C/W MARS | Full     | Grafton Public Library                        |
| C/W MARS | Mini-net | Granby Free Public Library                    |
| C/W MARS | Mini-net | Granville Public Library                      |
| C/W MARS | Full     | Great Barrington, Mason Library               |
| C/W MARS | Full     | Greenfield Community College, Library         |
| C/W MARS | Full     | Greenfield Public Library                     |
| C/W MARS | Mini-net | Hadley, Goodwin Memorial Library              |
| C/W MARS | Mini-net | Hampden Free Public Library                   |
| C/W MARS | Full     | Harvard Public Library                        |
| C/W MARS | Mini-net | Hatfield Public Library                       |
| C/W MARS | Mini-net | Heath Free Public Library                     |
| C/W MARS | Full     | Holden, Gale Free Library                     |
| C/W MARS | Mini-net | Holland Public Library                        |
| C/W MARS | Full     | Holyoke Community College Library             |
| C/W MARS | Full     | Holyoke Public Library                        |
| C/W MARS | Mini-net | Hopedale, Bancroft Memorial Library           |
| C/W MARS | Full     | Hopkinton Public Library                      |
| C/W MARS | Mini-net | Hubbardston Public Library                    |
| C/W MARS | Full     | Hudson Public Library                         |
| C/W MARS | Mini-net | Lancaster, Thayer Memorial Library            |
| C/W MARS | Mini-net | Lee Library Association                       |

| NETWORK  | TYPE     | MEMBER NAME   |
|----------|----------|---|
| C/W MARS | Mini-net | Leicester Public Library                            |
| C/W MARS | Full     | Lenox Library Association                           |
| C/W MARS | Full     | Leominster Public Library                           |
| C/W MARS | Mini-net | Leverett Library                                    |
| C/W MARS | Full     | Longmeadow, Richard Salter Storrs Library           |
| C/W MARS | Full     | Ludlow, Hubbard Memorial Library                    |
| C/W MARS | Mini-net | Lunenburg Public Library                            |
| C/W MARS | Full     | MA College of Liberal Arts, Eugene L. Freel Library |
| C/W MARS | Full     | Marlborough Public Library                          |
| C/W MARS | Mini-net | Mendon, Taft Public Library                         |
| C/W MARS | Full     | Milford Town Library                                |
| C/W MARS | Full     | Millbury Public Library                             |
| C/W MARS | Mini-net | Millville Free Public Library                       |
| C/W MARS | Mini-net | Monson Free Library and Reading Room Association    |
| C/W MARS | Mini-net | Montague Public Libraries, Carnegie Public Library  |
| C/W MARS | Mini-net | Monterey Library                                    |
| C/W MARS | Full     | Mount Wachusett Community College                   |
| C/W MARS | Mini-net | New Marlborough Town Library                        |
| C/W MARS | Mini-net | New Salem Public Library                            |
| C/W MARS | Full     | North Adams Public Library                          |
| C/W MARS | Mini-net | North Brookfield, Haston Free Public Library        |
| C/W MARS | Full     | Northampton, Forbes Library                         |
| C/W MARS | Full     | Northampton, Lilly Library                          |
| C/W MARS | Full     | Northborough Free Library                           |
| C/W MARS | Full     | Northbridge, Whitinsville Social Library            |
| C/W MARS | Mini-net | Northfield, Dickinson Memorial Library              |
| C/W MARS | Mini-net | Orange, Wheeler Memorial Library                    |
| C/W MARS | Mini-net | Otis Library and Museum                             |
| C/W MARS | Full     | Oxford Free Public Library                          |
| C/W MARS | Full     | Palmer Public Library                               |
| C/W MARS | Mini-net | Paxton, Richards Memorial Library                   |
| C/W MARS | Full     | Pepperell, Lawrence Library                         |
| C/W MARS | Mini-net | Petersham Memorial Library                          |
| C/W MARS | Full     | Pittsfield, Berkshire Athenaeum                     |
| C/W MARS | Mini-net | Princeton Public Library                            |

| NETWORK  | TYPE     | MEMBER NAME                                     |
|----------|----------|---|
| C/W MARS | Full     | Quinsigamond Community College                  |
| C/W MARS | Mini-net | Richmond Free Public Library                    |
| C/W MARS | Mini-net | Rowe Town Library                               |
| C/W MARS | Mini-net | Sheffield, Bushnell-Sage Library                |
| C/W MARS | Mini-net | Shelburne Falls, Arms Library                   |
| C/W MARS | Mini-net | Shelburne Free Public Library                   |
| C/W MARS | Mini-net | Shirley, Hazen Memorial Library                 |
| C/W MARS | Full     | Shrewsbury Free Public Library                  |
| C/W MARS | Mini-net | Shutesbury, M.N. Spear Memorial Library         |
| C/W MARS | Full     | South Hadley Public Library                     |
| C/W MARS | Mini-net | Southampton, Edwards Public Library             |
| C/W MARS | Mini-net | Southborough Public Library                     |
| C/W MARS | Full     | Southbridge, Jacob Edwards Library              |
| C/W MARS | Mini-net | Southwick Public Library                        |
| C/W MARS | Full     | Spencer, Richard Sugden Public Library          |
| C/W MARS | Full     | Springfield City Library                        |
| C/W MARS | Full     | Springfield Technical Community College Library |
| C/W MARS | Full     | State Library of Massachusetts Library          |
| C/W MARS | Mini-net | Sterling, Conant Public Library                 |
| C/W MARS | Mini-net | Stockbridge Library Association                 |
| C/W MARS | Mini-net | Sturbridge, Joshua Hyde Public Library          |
| C/W MARS | Mini-net | Sunderland Public Library                       |
| C/W MARS | Mini-net | Sutton Free Public Library                      |
| C/W MARS | Mini-net | Templeton, Boynton Public Library               |
| C/W MARS | Mini-net | Townsend Public Library                         |
| C/W MARS | Mini-net | Upton Town Library                              |
| C/W MARS | Full     | Uxbridge Free Public Library                    |
| C/W MARS | Mini-net | Wales Public Library                            |
| C/W MARS | Mini-net | Ware, Young Men's Library Association           |
| C/W MARS | Mini-net | Warren Public Library                           |
| C/W MARS | Mini-net | Warwick Free Public Library                     |
| C/W MARS | Full     | Webster, Chester C. Corbin Public Library       |
| C/W MARS | Mini-net | Wendell Free Library                            |
| C/W MARS | Mini-net | West Boylston, Beaman Memorial Public           |
| C/W MARS | Mini-net | West Brookfield, Merriam-Gilbert Public         |
| C/W MARS | Full     | West Springfield Public Library                 |
| C/W MARS | Mini-net | West Stockbridge Public Library                 |
| C/W MARS | Mini-net | West Warren Library Association                 |

| NETWORK                             | TYPE     | MEMBER NAME   |
|-------------------------------------|----------|---|
| C/W MARS                            | Full     | Westborough Public Library  |
| C/W MARS                            | Full     | Westfield Athenaeum   |
| C/W MARS                            | Mini-net | Westhampton Public Library  |
| C/W MARS                            | Mini-net | Westminster, Forbush Memorial Library   |
| C/W MARS                            | Mini-net | Whately, S. White Dickenson Memorial Library  |
| C/W MARS                            | Full     | Wilbraham Public Library  |
| C/W MARS                            | Mini-net | Williamsburg, Meekins Library   |
| C/W MARS                            | Mini-net | Williamstown, David & Joyce Milne Public  |
| C/W MARS                            | Mini-net | Winchendon, Beals Memorial Library  |
| C/W MARS                            | Full     | Worcester Public Library  |
| <b>FENWAY LIBRARIES ONLINE</b>      |          |   |
| FLO                                 | Full     | Emerson College   |
| FLO                                 | Full     | Emmanuel College, Cardinal Cushing Library  |
| FLO                                 | Full     | Lesley University, Ludcke Library   |
| FLO                                 | Full     | Massachusetts College of Art, Morton R. Godine Library                                |
| FLO                                 | Full     | Massachusetts College of Pharmacy and Health Sciences, Henrietta DeBenedictis Library |
| FLO                                 | Full     | Museum of Fine Arts, William Morris Hunt Memorial Library                             |
| FLO                                 | Full     | New England College of Optometry, NE College of Optometry Library                     |
| FLO                                 | Full     | New England Conservatory of Music, Harriet M. Spaulding Library                       |
| FLO                                 | Full     | Wentworth Institute of Technology, Alumni Library                                     |
| FLO                                 | Full     | Wheelock College  |
| <b>METRO BOSTON LIBRARY NETWORK</b> |          |   |
| MBLN                                | Full     | Boston Public Library   |
| MBLN                                | Full     | Chelsea Public Library  |
| MBLN                                | Full     | Malden Public Library   |
| MBLN                                | Full     | State Transportation Library  |
| <b>MINUTEMAN LIBRARY NETWORK</b>    |          |   |
| MLN                                 | Full     | Acton Memorial Library  |
| MLN                                 | Full     | Arlington, Robbins Library  |
| MLN                                 | Full     | Ashland Public Library  |

| NETWORK | TYPE   | MEMBER NAME   |
|---------|--------|---|
| MLN     | Full   | Bedford Free Public Library                           |
| MLN     | Full   | Belmont Public Library                                |
| MLN     | Full   | Brookline Public Library                              |
| MLN     | Full   | Cambridge Public Library                              |
| MLN     | Full   | Concord Free Public Library                           |
| MLN     | Full   | Dean College, E. Ross Anderson Library                |
| MLN     | Full   | Dedham Public Library                                 |
| MLN     | Full   | Dover Town Library                                    |
| MLN     | Full   | Framingham Public Library                             |
| MLN     | Full   | Framingham State University, Henry Whittemore Library |
| MLN     | Full   | Franklin Public Library                               |
| MLN     | Full   | Holliston Public Library                              |
| MLN     | Full   | Lasell College, Brennan Library                       |
| MLN     | Full   | Lexington, Cary Memorial Library                      |
| MLN     | Full   | Lincoln Public Library                                |
| MLN     | Full   | Massachusetts Bay Community College, Perkins Library  |
| MLN     | Full   | Maynard Public Library                                |
| MLN     | Full   | Medfield Memorial Library                             |
| MLN     | Full   | Medford Public Library                                |
| MLN     | Full   | Medway Public Library System                          |
| MLN     | Full   | Millis Public Library                                 |
| MLN     | Full   | Mount Ida College, Wadsworth Library                  |
| MLN     | Branch | Natick, Bacon Free Library                            |
| MLN     | Full   | Natick, Morse Institute Library                       |
| MLN     | Full   | Needham Free Public Library                           |
| MLN     | Full   | Newton Free Library                                   |
| MLN     | Full   | Norwood, Morrill Memorial Library                     |
| MLN     | Full   | Pine Minor College, Annenberg Library                 |
| MLN     | Full   | Regis College Library                                 |
| MLN     | Full   | Sherborn Library                                      |
| MLN     | Full   | Somerville Public Library                             |
| MLN     | Full   | Stow, Randall Library                                 |
| MLN     | Full   | Sudbury, Goodnow Public Library                       |
| MLN     | Full   | Waltham Public Library                                |
| MLN     | Full   | Watertown Free Public Library                         |
| MLN     | Full   | Wayland Free Public Library                           |

| NETWORK                                    | TYPE | MEMBER NAME                                   |
|--|------|---|
| MLN  | Full | Wellesley Free Library                        |
| MLN  | Full | Weston Public Library                         |
| MLN  | Full | Westwood Public Library                       |
| MLN  | Full | Winchester Public Library                     |
| MLN  | Full | Woburn Public Library                         |
| <b>MERRIMACK VALLEY LIBRARY CONSORTIUM</b> |      |   |
| MVLC                                       | Full | Amesbury Public Library                       |
| MVLC                                       | Full | Andover, Memorial Hall Library                |
| MVLC                                       | Full | Billerica Public Library                      |
| MVLC                                       | Full | Boxford Town Library                          |
| MVLC                                       | Full | Burlington Public Library                     |
| MVLC                                       | Full | Carlisle, Gleason Public Library              |
| MVLC                                       | Full | Chelmsford Public Library                     |
| MVLC                                       | Full | Dracut, Moses Greeley Parker Memorial Library |
| MVLC                                       | Full | Dunstable Free Public Library                 |
| MVLC                                       | Full | Essex, T.O.H.P. Burnham Free Library          |
| MVLC                                       | Full | Georgetown, Peabody Library                   |
| MVLC                                       | Full | Groton Public Library                         |
| MVLC                                       | Full | Groveland, Langley Adams Library              |
| MVLC                                       | Full | Hamilton-Wenham Public Library                |
| MVLC                                       | Full | Haverhill Public Library                      |
| MVLC                                       | Full | Ipswich Public Library                        |
| MVLC                                       | Full | Lawrence Public Library                       |
| MVLC                                       | Full | Littleton, Reuben Hoar Library                |
| MVLC                                       | Full | Lowell, Samuel S. Pollard Memorial Library    |
| MVLC                                       | Full | Manchester-by-the-Sea Public Library          |
| MVLC                                       | Full | Merrimac Public Library                       |
| MVLC                                       | Full | Methuen, Nevins Memorial Library              |
| MVLC                                       | Full | Middleton, Flint Public Library               |
| MVLC                                       | Full | Newbury Town Library                          |
| MVLC                                       | Full | Newburyport Public Library                    |
| MVLC                                       | Full | North Andover, Stevens Memorial Library       |
| MVLC                                       | Full | North Reading, Flint Memorial Library         |
| MVLC                                       | Full | Rockport Public Library                       |
| MVLC                                       | Full | Rowley Public Library                         |
| MVLC                                       | Full | Salisbury Public Library                      |
| MVLC                                       | Full | Tewksbury Public Library                      |

| NETWORK                                 | TYPE      | MEMBER NAME   |
|---|-----------|---|
| MVLC                                    | Full      | Topsfield Town Library  |
| MVLC                                    | Full      | Tyngsborough Public Library   |
| MVLC                                    | Full      | West Newbury, G. A. R. Memorial Library                                 |
| MVLC                                    | Full      | Westford, J. V. Fletcher Library  |
| MVLC                                    | Full      | Wilmington Memorial Library   |
| <b>NORTH OF BOSTON LIBRARY EXCHANGE</b> |           |   |
| NOBLE                                   | Full      | Beverly Public Library  |
| NOBLE                                   | Full      | Bunker Hill Community College   |
| NOBLE                                   | Full      | Danvers, Peabody Institute Library                                      |
| NOBLE                                   | Full      | Endicott College, Diane M. Halle Library                                |
| NOBLE                                   | Full      | Everett, Parlin Memorial Library  |
| NOBLE                                   | Full      | Gloucester Lyceum & Sawyer Free Library                                 |
| NOBLE                                   | Full      | Gordon College, Jenks Library   |
| NOBLE                                   | Full      | Lynn Public Library   |
| NOBLE                                   | Full      | Lynnfield Public Library  |
| NOBLE                                   | Full      | Marblehead, Abbot Public Library  |
| NOBLE                                   | Associate | Massachusetts Board of Library Commissioners                            |
| NOBLE                                   | Full      | Melrose Public Library  |
| NOBLE                                   | Full      | Merrimack College, McQuade Library                                      |
| NOBLE                                   | Full      | Middlesex Community College   |
| NOBLE                                   | Associate | Montserrat College of Art, Paul M. Scott Library                        |
| NOBLE                                   | Full      | North Shore Community College   |
| NOBLE                                   | Full      | Northern Essex Community College, Bentley Library                       |
| NOBLE                                   | Full      | Peabody, Peabody Institute Library                                      |
| NOBLE                                   | Full      | Phillips Academy, Oliver Wendell Holmes Library                         |
| NOBLE                                   | Full      | Reading Public Library  |
| NOBLE                                   | Full      | Revere Public Library   |
| NOBLE                                   | Full      | Salem Public Library  |
| NOBLE                                   | Full      | Salem State University, Frederick E. Berry Library and Learning Commons |
| NOBLE                                   | Full      | Saugus Public Library   |
| NOBLE                                   | Full      | Stoneham Public Library   |
| NOBLE                                   | Full      | Swampscott Public Library   |
| NOBLE                                   | Full      | Wakefield, Lucius Beebe Memorial Library                                |
| NOBLE                                   | Full      | Winthrop Public Library   |

| NETWORK                           | TYPE | MEMBER NAME  |
|-----------------------------------|------|--|
| <b>OLD COLONY LIBRARY NETWORK</b> |      |  |
| OCLN                              | Full | Abington Public Library                            |
| OCLN                              | Full | Avon Public Library                                |
| OCLN                              | Full | Braintree, Thayer Public Library                   |
| OCLN                              | Full | Brockton Public Library System                     |
| OCLN                              | Full | Canton Public Library                              |
| OCLN                              | Full | Cohasset, Paul Pratt Memorial Library              |
| OCLN                              | Full | Duxbury Free Library                               |
| OCLN                              | Full | Eastern Nazarene College, Nease Library            |
| OCLN                              | Full | Hanover, John Curtis Free Library                  |
| OCLN                              | Full | Hingham Public Library                             |
| OCLN                              | Full | Holbrook Public Library                            |
| OCLN                              | Full | Hull Public Library                                |
| OCLN                              | Full | Kingston Public Library                            |
| OCLN                              | Full | Marshfield, Ventress Memorial Library              |
| OCLN                              | Full | Massasoit Community College                        |
| OCLN                              | Full | Milton Public Library                              |
| OCLN                              | Full | Norwell Public Library                             |
| OCLN                              | Full | Plymouth Public Library                            |
| OCLN                              | Full | Quincy College                                     |
| OCLN                              | Full | Quincy, Thomas Crane Public Library                |
| OCLN                              | Full | Randolph, Turner Free Library                      |
| OCLN                              | Full | Rockland Memorial Library                          |
| OCLN                              | Full | Sandwich Free Public Library                       |
| OCLN                              | Full | Scituate Town Library                              |
| OCLN                              | Full | Sharon Public Library                              |
| OCLN                              | Full | Stoughton Public Library                           |
| OCLN                              | Full | Walpole Public Library                             |
| OCLN                              | Full | Weymouth Public Libraries                          |
| OCLN                              | Full | Whitman Public Library                             |
| <b>SAILS, INC.</b>                |      |  |
| SAILS                             | Full | Acushnet, Russell Memorial Library                 |
| SAILS                             | Full | Anna Ware Jackson Library Media Center, Plainville |
| SAILS                             | Full | Attleboro High School                              |
| SAILS                             | Full | Attleboro Public Library                           |
| SAILS                             | Full | B.M.C. Durfee High School, Ambrose Keeley Library  |
| SAILS                             | Full | Beatrice H. Wood Elementary School                 |

| NETWORK | TYPE | MEMBER NAME   |
|---------|------|---|
|         |      | Library, Plainville                                     |
| SAILS   | Full | Berkley Public Library                                  |
| SAILS   | Full | Bridgewater Public Library                              |
| SAILS   | Full | Bristol Community College                               |
| SAILS   | Full | Cardinal Spellman High School                           |
| SAILS   | Full | Carver Public Library                                   |
| SAILS   | Full | Dartmouth Public Libraries                              |
| SAILS   | Full | Delaney Elementary School, Wrentham                     |
| SAILS   | Full | Dighton Public Library                                  |
| SAILS   | Full | Dr. Kevin M. Hurley Middle School Library, Seekonk      |
| SAILS   | Full | East Bridgewater Central School                         |
| SAILS   | Full | East Bridgewater Jr/SR High School, Library             |
| SAILS   | Full | East Bridgewater Public Library                         |
| SAILS   | Full | Easton, Ames Free Library of Easton, Inc.               |
| SAILS   | Full | Fairhaven, Millicent Library                            |
| SAILS   | Full | Fall River Public Library                               |
| SAILS   | Full | Foxborough High School                                  |
| SAILS   | Full | Foxborough, Boyden Library                              |
| SAILS   | Full | Freetown, James White Memorial Library                  |
| SAILS   | Full | George R. Martin Elementary School, Seekonk             |
| SAILS   | Full | Gordon Mitchell Middle School, East Bridgewater         |
| SAILS   | Full | H. Olive Day Elementary School, Norfolk                 |
| SAILS   | Full | Halifax, Holmes Public Library                          |
| SAILS   | Full | Hanson Public Library                                   |
| SAILS   | Full | John J. Ahern Middle School, Foxborough                 |
| SAILS   | Full | Keith Middle School, New Bedford                        |
| SAILS   | Full | Kennedy Freeman Elementary School, Norfolk              |
| SAILS   | Full | Lakeville Free Public Library                           |
| SAILS   | Full | Mansfield Public Library                                |
| SAILS   | Full | Marion, Elizabeth Taber Library                         |
| SAILS   | Full | Massachusetts Maritime Academy, ABS Information Commons |
| SAILS   | Full | Mattapoisett Free Public Library                        |
| SAILS   | Full | Middleborough Public Library                            |

| NETWORK | TYPE | MEMBER NAME   |
|---------|------|---|
| SAILS   | Full | Mildred H. Aitken Elementary School, Seekonk              |
| SAILS   | Full | New Bedford Free Public Library                           |
| SAILS   | Full | New Bedford High School                                   |
| SAILS   | Full | Norfolk Public Library                                    |
| SAILS   | Full | Normandin Middle School, New Bedford                      |
| SAILS   | Full | North Attleborough, Richards Memorial Library             |
| SAILS   | Full | Norton Public Library                                     |
| SAILS   | Full | Pembroke Public Library                                   |
| SAILS   | Full | Plainville Public Library                                 |
| SAILS   | Full | Plympton Public Library                                   |
| SAILS   | Full | Raynham Public Library                                    |
| SAILS   | Full | Rehoboth, Blanding Free Public Library                    |
| SAILS   | Full | Rochester, Joseph H. Plumb Memorial Library               |
| SAILS   | Full | Roderick Elementary School, Raymond Library, Wrentham     |
| SAILS   | Full | Roosevelt Middle School, New Bedford                      |
| SAILS   | Full | Seekonk High School                                       |
| SAILS   | Full | Seekonk Public Library                                    |
| SAILS   | Full | Somerset Berkley Regional High School                     |
| SAILS   | Full | Somerset Public Library                                   |
| SAILS   | Full | Southeastern Regional Vocational-Technical School, Easton |
| SAILS   | Full | Swansea Free Public Library                               |
| SAILS   | Full | Taunton Public Library                                    |
| SAILS   | Full | Wareham Free Library                                      |
| SAILS   | Full | West Bridgewater Public Library                           |
| SAILS   | Full | Westport Free Public Library                              |
| SAILS   | Full | Wrentham, Fiske Public Library                            |