

Applicant Training

Massachusetts Library LSTA

11/08/2022

Agenda



- Welcome & Introductions
- Logging into the Applicant Portal
- Applicant Portal Demonstration
 - Navigation Overview
 - Opportunity Review
 - Application Process Review
 - Administration Section
- Q&A
- Resources



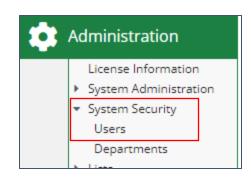
- Google Chrome (current supported releases)
- Mozilla Firefox (current supported releases)
- Microsoft Edge (current supported releases)
- Apple Safari 10+

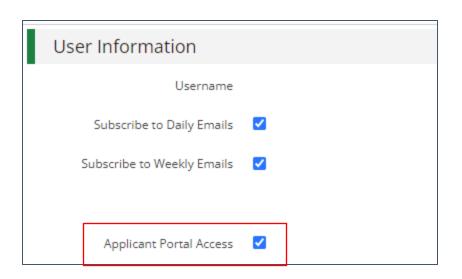
Amplifund Corporate Presental

Logging into the Applicant Portal Existing Users



- Access the link provided by the LSTA team
- Log-in using your existing AmpliFund credentials (username=email)
- Ensure users in your account have access to the applicant portal in their user profile





New Account Registration



- User registration is required to:
 - Save an opportunity
 - Apply for an opportunity
- Information you'll need to register:
 - Email address
 - Contact information
 - Organization contact information
- What happens next?
 - Accept the terms & conditions then you'll have full access to the applicant portal



Applicant Portal Demonstration

AmpliFund Support



Submit a support ticket:

support@amplifund.Zendesk.com

Visit the support portal:

https://amplifund.zendesk.com

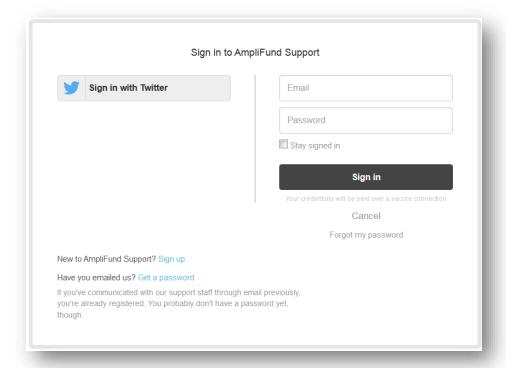
Supported Browsers:

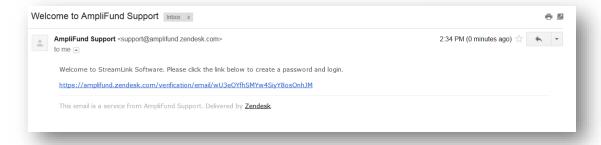
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AmpliFund Support Site



- 1. Go to https://amplifund.zendesk.com
- 2. Click the **Sign up** link
- 3. Enter your full name
- 4. Enter your **email address**
- 5. Complete the **I'm not a robot** check
- 6. Click the Sign up button
- 7. A welcome email from support@zendesk.com will be sent to you via email
- 8. Click the link to set your password



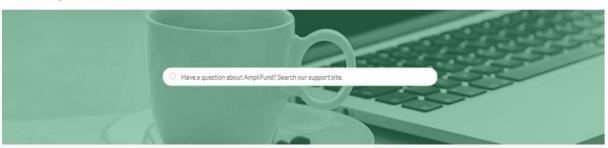


iFund Corporate Presentation

AmpliFund Support Site









Release Notes

Weekly announcement of enhancements, updates, and fixes in AmpliFund



User Guides

AmpliFund User Guides and Quickstart Guides for download



Instructions

Step-by-step instructions on using AmpliFund's features



Upcoming Training and Videos

Live training events and videos on how to use AmpliFund



Import Templates

Excel templates for importing data into AmpliFund



FAOs

Frequently Asked Questions about using AmpliFund



Submit a Ticket

Still need help? Submit a request to our help desk.

Key administration section features



- View applications
- > Update account information
- Access FAQ

Key steps to complete an application

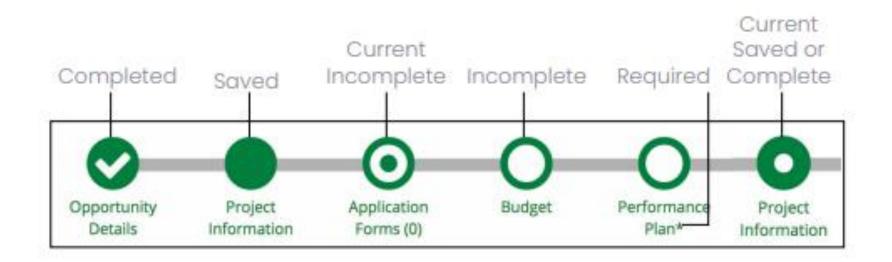
AmpliFund[≠]

- 1. Click Apply
- 2. Complete Project Information
- 3. Complete Application form(s)
- 4. Complete Budget template
- 5. Mark each section as Complete Mark as Complete =
- 6. Review & Download Application (if desired) Review
- 7. Click Submit Submit



Application Progress Bar





Application Tips



- You can complete the application sections in any order
- Click on the circle of a section to navigate to that section
- You must hit Save or Mark as Complete to save your work
- If you've marked a section as "Mark as Complete" you can go back and edit that section by hitting "Mark as in Progress"



Mark as In Progress

- Every section must be marked as complete to submit your application
- Submitted applications cannot be edited, you may withdraw but would need to complete a new application

Application submitted email confirmation



Hello Emily,

You are receiving this notification because the application test2 has been successfully submitted for the Example Opportunity.

test2 9/24/2020 4:57 PM (Eastern Daylight Time)

Please login to AmpliFund to review the submitted application.

Regards,

AmpliFund Administrator